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Product: Alcatel-Lucent C	OmniPCX	Office		Nb. of pages: 14
Subject: OmniPCX Office Release 900 / 033.002				
1 INTRODUCTION				
This technical communication summ	narizes the ne	ew functionaliti	es coming with	the OmniPCX Office R900.
This release 900 / 033.002 is instal generic market.	lled on the sy	rstems going o	ut of manufactu	ring since week 49 2012 for
- For more details see R900 OmniPC	X Office Expe	ert documentat	ion and Installa	tion documentation.
2 TECHNICAL COMMU	ΝΙζΔΤΙά	ONS		
Following technical communications	s are availab	le for OmniPC	X Office Release	900:
		•		
Migration	: r	eference 173	81	
• Limits	: r	eference 173	30	
Noteworthy Address	: r	eference 139	98	
Compatibilities	: r	eference 131	4	
 PIMphony v6.6 	: r	eference 174	13	
My IC Mobile iPhone	: r	eference 155	53	
My IC Mobile Android	: r	eference 160	64 and referen	nce 1637
8082 My IC Phone	: r	eference 172	26	
My IC Phone Synchronizer	: r	eference 161	6	
• ACD 9.04.01	: r	eference 17	17	
• SCR	: r	eference 174	10	



3 OmniPCX Office Release 900 New Features

3.1 IP DECT

OmniPCX Office R900 supports the IP DECT solution.

4080 IP-DECT Access Points are installed on an IP network, no additional controller / server is needed. The 4080 IP-DECT Access Point is proposed with both Indoor and Outdoor variants, it can be powered using Switch POE or using a dedicated POE injector power supply.

Supported DECT sets are the 8232 DECT handset and the 500 DECT handset, running in GAP mode (IP DECT solution doesn't support A-GAP protocol).

Mobicall alarming feature is also supported on IP DECT / 500 DECT.

Third party handsets in GAP mode are also supported.

The survey kit is available for deploying the IP DECT access points, with an optional 4080 IP-DECT Survey kit tripod.

3.1.1 Supported topologies

IP-DECT Access Points (DAP) have to be in the same DECT cluster (handover domains) and must be within the radio cell of each other.

Having separated clusters is allowed, but they have to be in the same subnet.

In this case, the handover without discontinuity will not be possible between the clusters and the calls will be released.

Branch offices are not supported as they are in different subnets.

3.1.2 Licence

A new software licence is available to activate mobile IP DECT Users. This software licence must be taken into account for the VOIP channels calculation. This licence is available individually or in a pack of 10 users.

3.1.3 Cohabitation of IBS / IP DECT base stations

OmniPCX Office doesn't support a mix of IBS DECT base station with IP DECT access point.

3.1.4 IP DECT Configuration

Step 1: IP DECT configuration

• Install Release 900 software => See chapter "6. Migration".

ADVICE:

The IP-DECT Access Points must not be plugged on the OmniPCX Office before the DHCP has been configured neither before DAP configurator has generated the "dapconfig.txt" file (see hereafter the configuration process).

- Via OMC, go to "System Misc / DECT Solution" and select the "DECT Solution" type (it is set by default to "No Solution").
- Select Solution type as "IP DECT".

Notes:

- In OMC, the "IP DECT" node appears if the DECT solution is set to "IP DECT" or if default value ("No solution") is active.

- When the first DECT Access Point (DAP) is plugged on the OmniPCX Office, this setting is automatically set to the type of the solution: "DECT IBS" for IBS DAP or "IP-DECT" for IP DAP.



Enable DHCP and configure DHCP IP Parameters in Hardware limits → LAN / IP Configuration (tab "DNS / DHCP").

Notes:

- When IP DECT Access Points (DAP) are connected to the LAN, they use the embedded DHCP server from the OmniPCX Office to get their IP parameters. DHCP server has to be enabled with OMC. - If an external DHCP server is used, the next-server option, where the DAP expect to get the IP address of the TFTP server hosting its configuration file, has to be set with the IP address of the OmniPCX Office.

- Go to IP DECT and open "DAP Configurator": IP-DECT configurator tool is now opened. .
- In Misc Settings, Configure PARI & Multicast Address (this should be unique for each OmniPCX Office).
- Save & Exit: dapconfig.txt file will be updated in OmniPCX Office. •
- Plug in a new IP DECT Access Point to OmniPCX Office.
- IP DECT Access Point connected to OmniPCX Office gets a new IP address dynamically and starts up.
- In "Subscribers/Base stations List" new IP DECT Access Point with terminal type 4080 IP-DECT AP will • be shown.
- Go to IP DECT and open "DAP Configurator" → Network Settings, the MAC of the IP-DECT Access Point connected to OmniPCX Office will be shown. Note: IP-DECT Access Point with RPN00 is set as the Master IP DECT Access Point.

Step2: IP DECT handset configuration

- Go to "Subscribers/Base stations List", add a new IP DECT Terminal.
- Open GAP Reg. Window in the "Subscribers/Base stations List", added new IP DECT Terminal will be seen as a "Generic IP DECT Access Type".
- Select the Terminal from the list and press Register button to start a new subscription of handset. On • initiating registration, "Access Code" will be shown in this window.
- Start the registration in the IP DECT handset (8232/500 DECT), when prompted for access code in the ٠ handset enter the "Access code" shown in the "GAP Reg." Window.
- Registration will be triggered and on successful registration "success" status message will be shown in • the "GAP Reg." window.
- DECT Terminal type (8232 DECT / 500 DECT) will be shown in "GAP Reg." Window.
- IP DECT Handset has been registered successfully.
- Calls to and from IP DECT Handset are now possible.

Advice: In case of any registration failure with IP DECT handset, switch off and switch on the DECT handset before trying again the new registration.

3.1.5 **IP DECT** handset replacement

Replacement with the same DECT set model

- Unregister the present DECT set in OMC GAP registration window,
- Register the new DECT set in OMC GAP registration window.

Replacement with another DECT set model

- Delete the present DECT handset in OMC,
- Create the new DECT handset in OMC,
- Register the new DECT handset via OMC.

IP DECT limits 3.1.6

- IP DECT base-station
- 16 max IP DECT sets (DECT 8232, 500 DECT) : 50 max



3.2 Smart Call Routing

"SCR" feature is integrated thanks to the ACD engine (but is a feature independent of ACD licence).

In order to access to this feature via OMC, select: "Call Distribution Services" / "ACD-SCR Services".

The SCR feature provides a way to redirect incoming phone calls to local or distant phone numbers. The redirection mechanism is based on a set of rules predefined and configured by the administrator of the OmniPCX office call server.

To perform a phone call redirection, the following information's are analyzed by the SCR module:

- CLI - DDI
- Client Code (CC)
- Planning (opening / closing time)

3.2.1 Licences

The Smart Call Routing feature is available in the catalogue as a standalone software licence or bundled with the OmniTouch Call Center Office Welcome in a software pack:

- Smart Call routing software license

- Call Center Office Welcome and Smart Call routing software pack

In option, the OmniTouch Call Center additional Supervisor license can be used to visualize and export Smart call routing logs.

3.2.2 SCR Software package

In order to run the new feature "Smart Call Routing", if you have a system without ACD or MLAA software package already installed, when downloading the R900 Software with Lola or OMC, you need then to check the box "ACD/MLAA service".

3.3 ACD Display group name

The exact group name is now displayed on ACD Supervisor and is no more displayed as "group 1".

3.4 Groupware Supervision

The Groupware feature allows a phone to act as a supervisor and receive notification (display of both calling and called parties) for the incoming calls presented on some OmniPCX Office subscribers.

This feature is handled via OMC / Subscribers List / Details / "Feature key" configuration: a new feature key named "Supervision Groupware" has to be defined on the supervisor phone.

This new key function is available only on IPTouch 402x, 403x and 4068 phone sets.

Up to 50 supervision keys can be defined on an OmniPCX Office system; including Groupware and also Manager and Assistant supervision functions.



3.5 8082 My IC Phone evolutions

3.5.1 Video

A new firmware release R260 for 8082 My IC Phone is integrated in OmniPCX Office Release 900. This firmware supports Video display and Video conversation using an additional USB camera connected to the 8082 My IC Phone.

The video control is done by SIP allowing Video communication in peer to peer between two 8082 My IC Phones.

8082 My IC Phone video communication with video doorphone is also supported.

Note:

Present supported camera model is : "Logitech C920" (will be in Alcatel-Lucent catalog). On the AAPP web site (BP Portal) you can check which the supported video doorphone models are. Present supported model is: Video Doorphone "Link Slim IP door phone".

R260 firmware is compatible with 8082 My IC Phone 1st generation (HW-1 / VHE1), but only 8082 My IC Phone 2nd generation (HW-2 / VHE2) is compatible with video feature.

The 8082 My IC Phone includes a Picture In Picture (PIP) for displaying the outgoing video (your own local video) as a small thumbnail over the incoming video (your correspondent video) during a video call.

3.5.1.1 Configuration and use

- Plug the webcam in the 8082 My IC Phone using USB plug.
- In OMC / VoIP Parameters, in the "General" tab select the box "Codec pass-through for SIP Phone" to allow video between 8082 MyIC Phones in the same OXO and select the box "Codec pass-through for SIP Trunk" to allow video call between 8082 MyIC Phones through SIP Trunk.
- Allow video right for the concerned 8082 My IC Phones, using OMC / Subscribers List / 8082 My IC Phone details / Feature Rights / Part 1: "Video Support" box must be selected.
- 8082 My IC Phone will reboot. Webcam is now active: "webcam" logo is displayed in the top bar. Note: if the webcam is not recognized after the reboot, just unplug then re-plug the webcam.
- Video feature works by escalation: you need first to establish an audio call, you can then escalate in video by pressing on the picture with webcam logo displayed on the screen (picture of the webcam of the 8082 My IC Phone you called or who called you). During the video call, you can enable and disable video mute (note that the audio is not muted then). Note: Camera logo will turn to red if video escalation fails.

3.5.1.2 Restrictions

- Video conference is not supported.
- Video cannot be used with Record on line activated / Record on line cannot be activated when Video is already running.

3.5.2 Manager Assistant

The 8082 My IC Phone can be configured as the manager's phone in a Manager-Assistant association (assistant cannot be 8082 My IC Phone, assistant can only be IPTouch sets).

The manager can fully control how calls are screened or monitored by his assistant.

Supported modes:

- Manager doesn't receive the calls and Assistant receives them
- Manager receives the call and Assistant monitors them
- Off



Creation of the Manager – Assistant relation in OMC will automatically create the supervision Manager and Supervision assistant feature keys.

In order to check the keys creations, select: OMC / Subscribers List / (Select IP Touch set) / Details / "Feature key" => new feature keys named:

- On manager side, "Supervision Manager" feature key.

- On assistant side, "Supervision Assistant" feature key.

Both "Supervision Manager" and "Supervision Assistant" key functions are available only on IPTouch 402x, 403x, 4068 primary phone sets.

Up to 50 supervision keys can be defined on an OmniPCX Office system; including Manager and Assistant, and also Groupware supervision functions.

3.5.3 User interface

- The new firmware R260 brings user interface improvements.
- Shortcuts buttons on the homepage can now be associated with free contact, not only with existing directory contacts.
- New tabs are created for a clearer view of list of contacts, call logs and voice mails.
- Possibility to disable Bluetooth connectivity with "EnableWebappBluetooth" setting.

3.6 My IC Web for Office

- My IC Web for Office now monitors incoming calls. A window pops up and allows to answer or to redirect the call to voice mail.
- In conversation call control is also available.
 During a call, hold, transfer, broker call and recording of conversation are now possible.
- DECT 8232 can be associated to My IC Web for Office.

3.7 SIP Trunking

3.7.1 CNG Fax Tone Signalling

OXO configuration can be tuned to emit Fax CNG signal during outbound T38 Fax calls.

When the corresponding VoIP flag is enabled, both CNG inband tone and CNG/T38 message are emitted at call setup towards the remote Gateway.

This signal facility can improve inter-operation with remote multi-device machines that combine Fax and telephone services (e.g. Fax + answering machine).

3.7.2 Music on hold over G711

Via OMC configuration, OXO can be configured to negotiate priority use of G711 codec for playing music on hold or pre-announcement messages.

This facility is managed independently of the ARS codec configuration for calls. It is intended to improve the receiving audio quality of music or audio messages at the remote party.

3.7.3 User Identity Registration

This feature is tailored for the Operator Telefonica in Spain. Under a managed context, OMC configuration permits individual user account registration for the same SIP trunk provider (up to 60 DDI numbers configured in the public numbering plan).



3.7.4 P-Early Media

OXO configuration can be tuned (VoIP flag) to support P-Early media header field RFC 5009 in order to control the establishment of early media flows.

3.7.5 DSP stats for voice quality

New statistics service is added in the Webdiag installer tool.

3.8 SECURITY

3.8.1 Ports

New certificate is introduced for 8082 My IC Phone on new port. Some manual actions have to be performed on the sets in order to correctly manage the new port usage.

Security Port Management for Local Access:

From R900:

- The port 10443 is used by the 8082 My IC Phones only.
- The port 443 and 30443 are used for other clients on the LAN.
- The port 50443 is used for the WAN.

8082 My IC Phone URL Settings:

• Static Configuration: If the 8082 My IC Phone is configured statically, the DM URL should be : https://OXO_IP:10443/dmcfg

- Dynamic Configuration : If OmniPCX Office is used as DHCP Server, no change is required
- If an external DHCP server is used then:
 - → The option 66 value should be set as OXOIP:10443
 - → The sub option 67 of option 43 (DHCP Vendor Specific information), the value of this suboption must contain a string value set to « /dmcfg/ ».

3.8.2 My IC Office URL

URL used for My IC Office in LAN is https://OXO_IP/services/ My ICOffice/

3.8.3 My ICMobile URL

My ICMobile iPhone URL in LAN: OXO_IP My ICMobile Android URL in LAN: https://OXO_IP/DM

3.8.4 OT4135 Conference Phone new certificate

New server certificate is available for OT4135. From OMC, Import/Export => Export Server Certificate, Export and download the server certificate and upload it in OT4135 conference phone (Root Certificate).



3.9 PIMphony v6.6

When PIMphony v6.6 is synchronized with outlook, the dial by name can search the contacts for the first 1000 entries (was 400 entries with previous PIMphony versions).

3.10 SERVICEABILITY

3.10.1 NTP Client

From OmniPCX Office R810, system can act NTP server for SIP Phones.

From OmniPCX Office R900, system also embeds a NTP client.

This service allows the synchronization of the OmniPCX Office system time (local clock) with an external Time Server.

This time server can be:

- Another OmniPCX Office system in release 8.1 or higher,
- A LAN time server,
- An internet or WAN time server.

To enable/disable the synchronization with NTP or with the ISDN connection, a new check box for automatic mode and two radio buttons for synchronization source are introduced in OMC / System Miscellaneous / Set PCX Date and Time :

- "Default Synchronization (ISDN if present)"
- "Enable NTP Client"

The "Auto" check box allows enabling the time synchronization with ISDN connection or NTP server, these two choices being exclusive.

By default NTP is disabled and ISDN value depends on the target preferences.

3.10.2 OMC Reset Button

"**Reboot**" button : to perform a remote set reboot to 8082 My IC Phone and IP Touch sets => OMC / Subscribers list / IPTouch or 8082 My IC Phone / Details / Reset / "Reboot" button.

"**Reset User Data**" button: to perform 8082 My IC Phone user data reset => OMC / Subscribers list / 8082 My IC Phone / Details / Reset / "Reset User Data" button.

The following user level phone data will get erased/set to default on selecting "Reset User Data" button:

- 1. Phone Theme & Background.
- 2. Contact Picture.
- 3. Communication logs.
- 4. Phone Contacts.
- 5. Favorites.
- 6. Alarm configuration.
- 7. Haptic Feedback Settings.
- 8. Date and Time Display Format.
- 9. Keypad Tone.
- 10. PC Synchro Settings.
- 11. Communication & Preview Settings.
- 12. Screensaver & Autolock Settings.
- 13. Home Page Icons alignment.



3.10.3 SIP Phone current status

From OMC / Subscribers list / SIP Phone, the current status of SIP Phones along with the terminal's physical status is now displayed.

The scenarios and the corresponding status displayed in OMC in the following table.

Scenario	Status Displayed
SIP phone disconnected from network / No SIP registration request from the phone	Set not connected
SIP registration request from SIP Phone rejected by OXO	SIP Connection KO
SIP phone unregistered from OXO	Set unregistered
SIP phone connected and successfully registered to OXO	SIP Connection OK

OmniPCX Office R900 IP LICENCES PACKS and LIMITS 3.11

PRODUCT	LIMIT in R900	Remark
8082 My IC Phone	20	No change (licence pack : x1, x10)
My IC Mobile	50	No change
My IC Office	50	No change
Basic SIP Phones	200	No change
Open SIP Phones	120	Increase limit from 20 to 120 (licence pack : x1, x10, x20)
OT4135	3	No change
IP DECT Base stations	16	New limit
IP DECT sets	50	New limit (licence pack : x1, x10)

→ TOTAL SIP sets (mix of all above SIP devices: enhanced SIP Phones excluding "Basic SIP phones"): 120 users max

→ TOTAL VoIP Users (including above list + IP WLAN sets, Basic SIP phones, IP Touch 8 series, PIMphony IP): 200 users max



4 Restrictions applicable to OmniPCX Office R900 / 033.002

4.1 IP DECT

61 countries are not supported for the IP DECT solution (no tones neither DECT frequency management). <u>Do not use IP DECT solution</u> for following unsupported country targets (this would cause an OMC / DAP Configurator crash).

Will be solved in a future DAP software version.

Albania	Algeria	Argentina	Bahrain	Bangladesh	Belarus
Bolivia	Bulgaria	Cameroon	Chile	Colombia	Costa Rica
Côte d'Ivoire	Croatia	Cuba	Cyprus	Ecuador	Egypt
El Salvador	Estonia	Ethiopia	Gabon	Ghana	Guatemala
Honduras	Iceland	Indonesia	Iran	Jordan	Kazakhstan
Kenya	Kuwait	Latvia	Lebanon	Lithuania	Luxemburg
Macedonia	Malaysia	Maldives	Malta	Mexico	Morocco
Myanmar	Nigeria	Oman	Pakistan	Panama	Paraguay
Philippines	Romania	Saudi Arabia	Senegal	Serbia Montenegro	Singapore
Slovenia	Ukraine	United Arab Emirates	Uruguay	Uzbekistan	Venezuela

Vietnam

4.2 DECT 8232 IP Dect: 40.80 firmware

- Dial by name feature not available.
 - Will be solved in new terminal software.
- New voicemails are not notified.
 - Will be solved in new terminal software.
- Conference feature not available.
 - There is no plan for this feature on terminal side.
- Calling party name is not displayed on IP DECT 8232 during ringing phase for both normal call and hunting group call.
 - Will be solved in a new terminal software
- Ring back tone is heard instead of a Hold Tone in IPDECT handset when it is put on hold by any other set.
 - Will be solved in new OXO software (IP Dect base station tone management).
- In IPDECT 8232 handset, date and time are not automatically synchronized with OmniPCX Office. It has to be manually configured in the settings of the handset.
 - Will be solved in new terminal software.
- In call conversations features are possible but no menus are available on the set (menus available on IBS). The user has to press specific keys on the keypad/dial feature codes for different in-conversation features. Refer User Manual for more information.
 - Normal behaviour of DECT 8232 over IPDECT.
- Forward activation and Voice mail consultation is possible using feature codes and no native menus are available on the set (menus available on IBS)
 - Normal behaviour of DECT 8232 over IPDECT.



- Language change on the handset is not possible through OMC • Normal behaviour of DECT 8232 over IPDECT.
- In IPDECT 8232, it is not possible to dial numbers after pressing off-hook button. Calls are possible by first dialling number and pressing off-hook button.
 - Will be solved in new terminal software.

4.3 500 DECT IP Dect: 00.52 firmware

- Conference feature not available
 - There is no plan for this feature on terminal side.
- Ring back tone is heard instead of a Hold Tone in IPDECT handset when it is put on hold by any other set.
 - Will be solved in new OXO software (IP Dect base station tone management).
 - Language change on the handset is not possible through OMC
 - Normal behaviour of 500 DECT over IPDECT.
- Incoming alarms from Mobicall to 500 DECT over IPDECT, is not recognized as alarms. The 500 DECT recognizes these incoming "alarms" like internal incoming calls and then plays the internal ringing instead to use the programmed "alarm" melodies.
 - Will be solved in new DAP software.

4.4 OMC

- On Windows OS other than XP:
 - DAP Configurator can only be launched when administrator right is available.
 - Export of certificate for 4135 can only be done when administrator right is available.

4.5 8082 My IC Phone

In a Manager-Assistant configuration, the Assistant must not be part of hunt group.
 Will be solved in new 8082 My IC Phone binary and integrated in OmniPCX Office.

4.6 Door Phone

- DTMF sent to doorphone is not working after a call pick up.
 - Will be solved in new "Link Slim IP door phone" software (AAPP).
- Call not released automatically, call has to be released manually on 8082 My IC Phone side by pressing end call button.
 - Will be solved in new "Link Slim IP door phone" software (AAPP).
- When the SIP door phone name or code is changed in the video parameters tab in OMC, 8082 My IC Phone has to be rebooted. No problem if the configurations are default.
 - Will be solved in new 8082 My IC Phone software.
- Security recommandations.
 - If you know the number of the door cam you can open the door from any set. In consequence:
 - Do not allow calls from external sets to the door cam,
 - Change the default code (in the door cam) for opening the door.



4.7 ACD

- ACD calls that are not matching the configured client code can normally be linked to a default rule with client code Joker value. This Joker value must always be the lower case "x". Do not enter uppercase "X" as it is not correctly managed.
- → Will be solved in a future OmniPCX Office software version.

4.8 My IC Wall

My IC Wall feature permits Web applications to be downloaded into 8082 My IC Phone from an Alcatel-Lucent dedicated server.

This feature is not delivered in the Release 900 offer (even if some explanations about "MyIC Wall" feature maybe given in some R900 documentations).

4.9 My IC Social Networks

My IC Social Networks allows users to communicate with internal and external contacts easily across multiple platforms of communication via Telephony, Microsoft Outlook, Skype, LIVE MESSENGER, Yahoo and Facebook.

This application is planed to be delivered later in Release 900 Offer.

5 OmniPCX Office R900 LICENSES

Following licenses are available for new R900 services management (or new pack definition).

- 3EH03345AA : SWL UPGRADE FROM LOWER THAN R8 TO R9
- 3EH03346AA : SWL UPGRADE FROM R8 TO R9
- 3EH03343AA : SWL SMART CALL ROUTING
- 3EH03341AB : SWL 10 ADD MOBILE IP-DECT USERS
- 3EH03327AB : SWL RCE SIP OPEN PACK x10
- (3EH03342AB : SWL 10 MY IC SOCIAL NETWORKS USERS)

6 **MIGRATION**

See "OmniPCX Office Migration" technical communication reference "1731" for more details.

6.1 Migration from existing IBS configuration to IP DECT solution

- Unplug all the IBS base stations installed at the existing customer site.
- From OMC, delete all the IBS base stations and sets from the configuration.
- Save the configuration with OMC 900.
- Perform the upgrade to Release 900: see chapter 6.2.
- Manually configure the IPDECT solution.



6.2 Migration to Release 900

For migrations < R900 (i.e R8.X) to R900, LOLA version 9.1 has to be used.

You may also use OMC R900 and perform the software upgrade from R8.X to R900 WITHOUT automatic database save and restore process : save first the present OmniPCX Office R8.X database with OMC R900, perform the software upgrade to Release 900 in cold reset status and organize then the database restore via OMC R900.

For migration from R900 (older software version) to R900 (newer software version), automatic upgrade with database save and restore can be performed with OMC Release 900 (always use latest available OMC version).

<u>ADVICE</u>

In case of migration failure (system doesn't initiate the swap to the Release 900), perform a system warm reset and start again the swap process.

6.3 Time duration information for upgrade to the Release 900

R820/041.001 to R900/033.002	With / Without 8082 My IC Phone / OT4135 software package	Time duration
LAN	Without 8082 My IC Phone / OT4135	1 minute 40 sec
LAN	With 8082 My IC Phone / OT4135	3 minutes 10 sec
WAN	Without 8082 My IC Phone / OT4135	12 minutes 50 sec
WAN	With 8082 My IC Phone / OT4135	14 minutes 40 sec
ISDN*	Without 8082 My IC Phone / OT4135	2 hours 11 minutes
ISDN*	With 8082 My IC Phone / OT4135	5 hours 38 minutes

* Download time may vary depending on the bandwidth availability

6.4 8082 My IC Phone starting duration

In all cases of software download with 8082 My IC Phone, the 8082 My IC Phone takes 42 minutes to upgrade and come up functionally after migration from R820 to R900 (8082 My IC Phone firmware upgraded from R200.01.035.2 to R260.01.009.2)

IMPORTANT: do not unplug the 8082 My IC Phone during this migration / starting process.



7 SOFTWARE REFERENCES

7.1 Software versions level

- The OmniPCX Office R900_033.002 software version has the same level of corrections as Omni PCX Office R820/038.001.
- OMC 900_13.1a contains all bug fixes and changes delivered in OMC 820_21.1a.
- PIMphony v6.6 Build 2710 has the same level of error corrections than PIMphony 6.5 Build 2550.

7.2 Software details

Component	Build
ОМС	OMC900/13.1a
PIMphony	6.6 Build 2710
ACD application Package	9.04.01
OLD appli	2.3.6
DBAdapter	2.1 Build 3.0
My IC Mobile iPhone	1.1.11
My IC Mobile Android	V 2.0.29.2
Boot-loader	000.018
multi ua	001.006
ibs	003.016b
ibs_NG	049.003
ibspwt	001.024
IPNOE x8 series	A : 04.32.11 BCD : 04.32.11
IPNOE x9 series	A : 3.80.40 BC : 3.81.50
IPNOEG (EE)	4.32.11
8082 My IC Phone	1.009.2
My IC Phone Synchronizer	1.1.12.0
OT4135	1.5.13.7
500 DECT	00.52
DECT 8232	40.80
IP DECT DAP Base	4910b531.dwl
LoLa400	9.1

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