



ALCATEL-LUCENT OPENTOUCH™ SUITE FOR SMALL AND MEDIUM ENTERPRISES (OFFICE COMMUNICATION SOLUTIONS)

RELEASE POLICY INFORMATION Q2-2013 OFFER

MAY 2013
EDITION 2.2

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1 INTRODUCTION

This document presents the release status of software and hardware Voice components included in Alcatel-Lucent OpenTouch™ Suite for SMB (former Office Communication Solutions OCS).

This document doesn't contain information about Alcatel-Lucent Data networking products, refer to specific Alcatel-Lucent Data networking offer documents on Enterprise Business Portal.

This document doesn't contain information about Alcatel-Lucent Visual Collaboration products, refer to specific Alcatel-Lucent Visual collaboration offer documents on Enterprise Business Portal.

This document contains availability date (GA) of products and other milestones relative to their life cycle.

This is not a cross compatibility document, for such compatibility information, please consult **[3] OCS Cross compatibility** and other technical documents available on Alcatel-Lucent Enterprise Portal.

The content of each OpenTouch Suite for SMB offering is published in a generic catalogue GCC.

The phase-in is announced by a Phase-in eflash pushed on the field and archived on the Enterprise Portal.

End of sale products are announced by a phase-out eflash, pushed on the field and archived on the Enterprise Portal, they are also mentioned as "Removed" in the first GCC which doesn't contain them anymore.

EFlash history:

Offer including OmniPCX Office RCE R9.1

EF_PhaseIn_C002:	OpenTouch Suite for SMB Commercial Launching Q2-2013 (DR4) - May 2013
EF_PhaseIn_280:	OpenTouch Suite for SMB Commercial Launching Q2-2013 (DR3) - March 2013
EF_PhaseOut_149:	OpenTouch Suite for SMB End of Sale in Q2-2013 - March 2013
EF_PhaseOut_147:	"MyTeamwork Office Edition End of sale" - February 2013

Offer including OmniPCX Office RCE R9.0

EF_PhaseIn_275:	OpenTouch Suite for SMB Commercial Launching Q4-2012 (DR4) - November 2012
EF_PhaseIn_269:	OpenTouch Suite for SMB Commercial Launching Q4-2012 (DR3) - October 2012
EF_PhaseOut_136:	OCS End of Sale in Q4-2012" - April 2012

Offer including OmniPCX Office RCE R8.2

EF_PhaseIn_262:	OpenTouch Suite for SMB Commercial Launching Q2-2012 (DR4) - June 2012
EF_PhaseIn_256:	OCS for SMB Commercial Launching Q2-2012 (DR3) - March 2012

Offer including OmniPCX Office RCE R8.1

EF_PhaseIn_246:	OCS for SMB Commercial Launching Q4-2011 (DR4) - Oct 2011
EF_PhaseIn_244:	OCS for SMB Commercial Launching Q4-2011 (DR3) - Sept 2011

Offer including OmniPCX Office RCE R8.0

EF_PhaseIn_243:	OCS for SMB Commercial Launching Q2-2011 (DR4) - June 2011
EF_PhaseIn_218:	OCS for SMB Commercial Launching Q4-2010 (DR4) - August 2010

To help to configure a system, verify system consistency and quote it, Alcatel-Lucent provides our customer with the ACTIS tool.

2 ACTIS EVOLUTION

The configuration and quotation tool Alcatel-Lucent ACTIS can be used to sell a new system, add-on hardware and/or software components on an existing system or upgrade a system to a newer software release.

Each new OmniTouch Suite for SMB offering and the associated OmniPCX Office RCE release are served by a new ACTIS version.

The following table shows which kind of configuration/ quotation can be done with the last ACTIS version depending on the system software release.

	OmniPCX Office sw	R1.x	R2.x	R3.x	R4.x	R5.x	R6.0	R7.0	R8.0	R8.1	R8.2	R9.0	R9.1
New Orders	ACTIS R17.3 (Q2'13)	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	YES
Add-on	ACTIS R17.1 (Q4'12)	YES (*)	YES (*)	YES	YES	YES	YES	YES	YES	YES	YES	YES	NO
	▪ Cabinets, boards	ACTIS R17.3 (Q2'13)	YES (*)	YES (*)	YES	YES	YES	YES	YES	YES	YES	YES	YES
	▪ Sw licenses												
Upgrade	To OXO R4.0 (*1)	YES (*1)	YES (*1)	YES (*1)	NO	NO	NO	NO	NO	NO	NO	NO	NO
	To R7.1.2 (*2)	YES	YES	YES	YES	YES	YES	NO	NO	NO	NO	NO	NO
	To R9.1 (*3)	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	NO	NO
YES(*) with restrictions													
(*1) Upgrade kit to R4 only in ebuy		(needed for SATA hard disk compatibility and SLI-2, VOIP-2 boards compatibility)											
(*2) Upgrade kit to R7 for system without CPU change		(only for maintenance, Phone set obsolescence)											
(*3) Software License Upgrade to release 9.x		(HW: PowerCPU required if upgrading from R<R8.0)											

3 OMNIPCX OFFICE RCE RELEASES - LIFE CYCLE POLICY

The life cycle process of OmniPCX Office RCE releases is based on a 36 months period. This Life cycle is described in [1] *Software Life Cycle for BPs - IP Telephony* available on the Alcatel-Lucent Enterprise Portal web site.

The principle is that for each period of 6 or 12 months (depending on countries), we deliver to the market a new OmniPCX Office RCE release. The life cycle of software releases, defined in 3 steps, is summarized in the table below.

If "T0" the General Availability of the new release N:

Software Life Cycle Policy		
	Period	Description
Active Commercial Delivery	From T0 up to T0 + 18 months	The release N is sellable without any restriction.
Pre phase out	From T0 +18 months up to T0 + 24 months	No new order, Only add-ons for existing systems.
Phase out	From T0 +24 months up to T0 + 36 months	No new order Only add-ons for existing systems. No more bug fixing Access to help desk is possible.
End of Life	After T0 + 36 months	No new order No more bug fixing No more help desk support. Limited Add-ons are still possible, providing items to add are still in the catalog.

During the Life Cycle of the SW releases, Alcatel-Lucent can shorten the Active Commercial Release period or substitute its obligations on a specific release N with a release N+1 providing:

- Access to release N+1 free of charge (no HW upgrade except the possible memory extensions)
- Release N Hardware compatible with release N+1.

4 ADDITIONAL APPLICATIONS RELEASES - LIFE CYCLE POLICY

Same principles as OmniPCX Office RCE call server software suite releases are applied for additional applications. In most cases, however, SW release N+1 will replace release N for both commercial deliveries and maintenance stages.

In this case, we go directly from the Active Commercial Delivery period to the Phase out period.

The right for Alcatel-Lucent to substitute a release N by a release N+1 is subject to the following rules:

- Access to release N+1 is free of charge (no HW upgrade except possible memory extensions)
- Release N Hardware is compatible with release N+1.

Bug fixing definition for both PBX releases and application releases:

Emergency: End User's telecommunications network or a major business application is down, causing a critical impact to business operations if service is not restored quickly.

Critical: End User's service is not down but telecommunications network or a main business application is severely degraded with a significant impact to business operations.

Major impact for the End-customer: Network functionality is noticeably impaired but most business operations continue with medium business impact to customer.

5 ALCATEL-LUCENT OFFICE SOFTWARE SUITE AND APPLICATIONS

5.1 OmniPCX Office Software Suite versions status

Alcatel-Lucent OmniPCX Office RCE						
OmniPCX Office		LIFE CYCLE PROCESS				ALTERNATIVE SOLUTIONS
		GA	"Pre phase-out"	"Phase-out"	End of Life	
			No more new order Bug fixing	No more bug fixing	no more Technical Support	
Generic	R1.X			May-05	May-06	Phase-out
Generic	R2.X			Apr-06	Apr-07	Phase-out
Generic	R3.X			Oct-06	Oct-07	Phase-out
Generic	R4.X	May-05	Jul-06	Jul-07	Jul-08	Phase-out
Generic	R5.0	May-06	Jul-07	Jul-08	Jul-09	Phase-out
Generic	R5.1	Oct-06	Oct-08	Dec-08	Dec-09	Phase-out
Generic	R6.0	Apr-07	Jul-09	Dec-09	Dec-10	Phase-out
Generic	R6.1	Oct-07	Jul-09	Dec-09	Dec-10	Phase-out
Generic	R7.0	Apr-08		Apr-09		R7.1.2
Generic	R7.1	Apr-09		Nov-09	-	R7.1.2
Generic	R7.1.1	Nov-09		Jun-10	-	R7.1.2
Generic	R7.1.2	Jun-10	Dec-11	Dec-12	Dec-13	
Generic	R8.0	Nov-10	Nov-11	-	-	R8.2
Generic	R8.1	Nov-11	Jul-12	-	-	R8.2
Generic	R8.2	Jul-12	Dec-12	not-yet-planned	not-yet-planned	
Generic	R9.0	Dec-12	May-13			R9.1
Generic	R9.1	May-13	-	not-yet-planned	not-yet-planned	

Alternative solution for phase-out version is the active release for most of the cases.

OmniPCX Office R7.1.2 End of Life is planned for December 2013.

VOIP systems with needs superior to 48 VOIP channels will have no more alternatives at this date.

OmniPCX Office other applications

Embedded applications are not managed with a different policy, they are part of the OmniPCX Office Software suite and follow same policy as the man software suite.

These applications are:

- OmniTouch Office Call Center and its optional applications (assistant, statistics, supervision).
- My IC Web for Office application
- Embedded Universal Directory Access engine

Even if not embedded in OmniPCX Office RCE software, the My IC Mobile applications depend on services delivered by OmniPCX Office RCE and so follow the same policy as the main software suite.

- My IC Mobile for iPhone
- My IC Mobile for Android

5.2 Alcatel-Lucent PIMphony

Alcatel-Lucent PIMphony is not embedded in the OmniPCX Office RCE Software suite.

A major release of PIMphony is compatible at least with a complete release cycle of the OmniPCX Office. Only PIMphony major releases are commercial releases. PIMphony minor releases are provided for free.

Each new release of OmniPCX Office generates at least a new minor release of PIMphony.

PIMphony	LIFE CYCLE PROCESS				ALTERNATIVE SOLUTIONS
	GA	"Pre phase-out"	"Phase-out"	End of Life	
		No more new order Bug fixing	No more bug fixing	no more Technical Support	
R5.1	May-05	Jul-06	Jul-07	Jul-08	<i>Add-on for OXO R3.x R4.x</i>
R6.0	May-06	-	Apr-07	-	current release
R6.2	Apr-07	-	Apr-08	-	current release
R6.3	Apr-08	-	Nov-11	-	current release
R6.4	Nov-11	-	Jul-12	-	current release
R6.5	Jul-12	-	Dec-12	-	current release
R6.6	Dec-12	-	May-13	-	current release
R6.7	May-13	Dec-14	not yet defined	not yet defined	

PIMphony R5.1 has been delivered with OmniPCX Office R4.1

PIMphony R6.0 has been delivered with OmniPCX Office R5.0

PIMphony R6.2 has been delivered with OmniPCX Office R6.0

PIMphony R6.3 has been delivered with OmniPCX Office R7.0

PIMphony R6.4 has been delivered with OmniPCX Office R8.1

PIMphony R6.5 has been delivered with OmniPCX Office R8.2

PIMphony R6.6 has been delivered with OmniPCX Office R9.0

PIMphony R6.7 has been delivered with OmniPCX Office R9.1

PIMphony R5.1 is no more evolving but can be installed as an add-on for OmniPCX Office R3.X or R4.x.

5.3 Alcatel-Lucent MyIC Social networks

Alcatel-Lucent My IC Social Networks is not embedded in the OmniPCX Office RCE Software suite.

A major release of My IC Social Networks is compatible at least with a complete release cycle of the OmniPCX Office. Only My IC Social Networks major releases are commercial releases. My IC Social Networks minor releases are provided for free.

MyIC Social Networks	LIFE CYCLE PROCESS				ALTERNATIVE SOLUTIONS
	GA	"Pre phase-out"	"Phase-out"	End of Life	
		No more new order Bug fixing	No more bug fixing	no more Technical Support	
R3.0	Dec-12	May-13			R3.1
R3.1	May-13	Jun-14	not yet defined	not yet defined	

MyIC Social Networks R3.0 has been delivered with OmniPCX Office R9.0

MyIC Social Networks R3.1 has been delivered with OmniPCX Office R9.1

5.4 Alcatel-Lucent Extended Communication Server

The Alcatel-Lucent Extended Communication server is planned in End of Life in December 2013.
As alternative solution, security features can be provided using Data networking security devices.
Unified communication features are included in the My IC range of products.
Email has no product replacement.

Extended Communication Server	LIFE CYCLE PROCESS				ALTERNATIVE SOLUTIONS
	GA	"Pre phase-out"	"Phase-out"	End of Life	
		No more new order Bug fixing	No more bug fixing	no more Technical Support	
R4.0.1	Apr-07	Apr-08	Apr-08	Apr-08	none
R4.1	Apr-08	Jun-10	Jun-10	Jun-10	none
R4.2	Jun-10	Nov-10	Jun-12	Jun-12	none
R4.2.1	Nov-10	Jun-12	Dec-12	Dec-13	none

5.5 Alcatel-Lucent OmniPCX Office RCE Fax Server

OmniPCX Office RCE Fax server	LIFE CYCLE PROCESS				ALTERNATIVE SOLUTIONS
	GA	"Pre phase-out"	"Phase-out"	End of Life	
		No more new order Bug fixing	No more bug fixing	no more Technical Support	
R1.0	Jun-11	Jun-12	-	-	R1.1
R1.1	Jun-12	not yet defined	not yet defined	not yet defined	

5.6 Alcatel-Lucent OmniTouch 8660 MyTeamwork Office Edition

OT8660 My Teamwork Office Edition	LIFE CYCLE PROCESS				ALTERNATIVE SOLUTIONS
	GA	"Pre phase-out"	"Phase-out"	End of Life	
		No more new order Bug fixing	No more bug fixing	no more Technical Support	
R5.1	Nov-08	Nov-08	May-11	May-11	none
R6.0	Jul-09	Nov-10	May-11	May-11	none
R6.1	Mar-10	Nov-10	Nov-12	Nov-12	none

Note: Since Nov 2012, the R6.1 has reached end of life.
No more Sales since 02-2013. See EF_PhaseOut_147.

5.7 OmniVista 4760

OmniVista 4760	LIFE CYCLE PROCESS				ALTERNATIVE SOLUTIONS
	GA	"Pre phase-out"	"Phase-out"	End of Life	
		No more new order Bug fixing	No more bug fixing	no more Technical Support	
R4.2	Apr-08	Nov-08	May-10	May-10	current release
R5.0	Nov-08	-	Jul-09	-	current release
R5.1	Jul-09	-	Jun-11	-	current release
R5.2	Jun-11	Jun-12	Apr-13	Dec-13	planed to be 8770

5.8 OmniVista 8770

OmniVista 8770	LIFE CYCLE PROCESS				ALTERNATIVE SOLUTIONS
	GA	"Pre phase-out"	"Phase-out"	End of Life	
		No more new order	No more bug fixing	no more Technical Support	
		Bug fixing			
R1.3	May-13				

5.9 XML API Web services

The Alcatel-Lucent XML API web services for OmniPCX Office are End of Life since May 2011 as standalone server. As part of the Extended Communication Server and without support, they are no more orderable since June 2012. My IC Phone SDK, TAPI and CSTA solution can be used as alternative solution.

XML API Web services	LIFE CYCLE PROCESS				ALTERNATIVE SOLUTIONS
	GA	"Pre phase-out"	"Phase-out"	End of Life	
		No more new order	No more bug fixing	no more Technical Support	
		Bug fixing			
R3.1	Oct-08	Jul-07	Jul-07	Jul-07	none
R5.0	Jul-07	Nov-08	Nov-08	Nov-08	none
R5.1	Nov-08	Nov-09	May-10	May-11	none

6 HARDWARE SUPPORT POLICY

Alcatel-Lucent strategy is to guarantee customers access to new features through a migration policy based on new releases available on customer demand. If a customer requests a new software release for the OmniPCX Office equipment already installed on a specific site, Alcatel-Lucent will also upgrade the hardware if it is necessary for that equipment at the corresponding service charge. The implementation and migration is transparent for the customer on the HW as well as on the SW specific to the new requested release with respect to the features available.

The hardware support services are defined as:

- The Advance Replacement Service (**AVR Service**) ensures a shipment of a replacement item in 1 business day.
- The Return To Factory Service (**RTF Service**) ensures a repair or a replacement item in a 10 business days period.

When the HW enters the phase out period 'End of Life' and is removed from the catalogue, Alcatel-Lucent sustains for a minimum of 2,5 years for AVR, RTF and 2,5 additional years for RTF services. After that initial 5 year period, Alcatel-Lucent will do their best to repair the existing hardware.

All these services are only available for the Business Partners.

Business Partners is allowed to have dedicated hardware support rules and services toward their customer.

Below is a summary of our general repair and replacement service offer on the OmniTouch Suite for SMB voice products family.

Hardware Support Life Cycle Policy	
Active Commercial	AVR service
	RTF Service
T1 : Item removed from catalogue	
From T1 to T1 + 2,5 years	AVR service RTF Service
From T1 + 2,5 years to T1 + 5 years	RTF Service AVR service in best effort
After T1 + 5 years	RTF Service in best effort

7 HARDWARE BOARDS AND MISCELLANEOUS ITEMS

Following hardware components reach end of sale.

When concerned, Hardware support policy applies as described in section 6.

Designation	LIFE CYCLE PROCESS		ALTERNATIVE SOLUTIONS
	Ref	End Of Sale (out of catalog)	
OCS Offer Q4-2012 - ACTIS 17.1			
• Cooling kit for rack S 1st generation	3EH75008AA	déc-12	None
OCS Offer Q2-2012 - ACTIS 16.5			
• Extended Communication server - Compact Edition	3JE01018AA	juil-12	None
• Extended Communication server - Premium Edition	3JE01019AA	juil-12	None
• Power cord UK for ECS Compact	3JE03008AA	juil-12	None
• Power cord UK2 (India, South Africa) for ECS Compact	3JE03017AA	juil-12	None
• Power cord Switzerland for ECS Compact	3JE03009AA	juil-12	None
• Power cord Australia for ECS Compact	3JE03012AA	juil-12	None
• Power cord US for ECS Compact	3JE03018AA	juil-12	None
• Power cord Argentina for ECS Compact	3JE03019AA	juil-12	None
• Power cord UK for ECS Premium	3JE03010AA	juil-12	None
• Power cord UK2 (India, South Africa) for ECS Premium	3JE03020AA	juil-12	None
• Power cord Switzerland for ECS Premium	3JE03011AA	juil-12	None
• Power cord Australia for ECS premium	3JE03013AA	juil-12	None
• Power cord US for ECS Premium	3JE03021AA	juil-12	None
• Power cord Argentina for ECS Premium	3JE03022AA	juil-12	None
• Upgrade kit for Compact & platforms ECS R4.x to R4.2	3JE02005AA	juil-12	None
• Remastering DVD for ECS R4.2	3JE05038AB	juil-12	None
• Hard Disk 500 GB for ECS Premium MAX	3JE03026AA	juil-12	None
• Power supply for ECS Compact	3JE03016AA	juil-12	None
OCS Offer Q2-2011 -			
• Hard Disk 250 GB for ECS Premium	3JE03025AA	June -11	none
OCS Offer Q4-2010 - ACTIS 15.1			
• Digital Access - E1 DASS2	3EH76037AC	nov-10	none
• Ethernet LanSwitch LanX 8-2	3EH73054AC	nov-10	none
• Dual Ethernet connectivity for modem or external router	3EH73029AB	nov-10	none
• Advanced processing unit CPU-4 (with software tool)	3EH04025AC	nov-10	none
• e-Business processing unit CPUe-2 without Hard Disk	3EH04023AA	nov-10	none
• Dedicated Hard Disk for CPUe-1/CPUe-2 (with software tool)	3EH04019AA	nov-10	none
• SDRAM 64	3EH65004AA	nov-10	none
• SDRAM 256	3EH05018AA	nov-10	none
• Analog Interfaces SLI 4-1	3EH73052AD	nov-10	SLI 4-2
• Analog Interfaces SLI 8-1	3EH73052AC	nov-10	SLI8-2
• Analog Interfaces SLI 16-1	3EH73052AB	nov-10	SLI16-2
• VoIP4-1 daughterboard - 4 IP channels	3EH73063AD	nov-10	VOIP4-2
• VoIP8-1 daughterboard - 8 IP channels	3EH73063AC	nov-10	VOIP8-2
• VoIP16-1 daughterboard - 16 IP channels	3EH73063AB	nov-10	VOIP16-2

OpenTouch Suite for SME (OCS)

Release Policy Information

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8 PHONE AND LAN/WLAN INFRASTRUCTURE STATUS

Following hardware components reach end of sale.

When concerned, Hardware support policy applies as described in section 6.

Designation	LIFE CYCLE PROCESS		ALTERNATIVE SOLUTIONS
	Ref	End Of Sale (out of catalog)	
OCS Offer Q2-2013 - ACTIS 17.3			
• 300 Ex DECT handset Carrying Case	3BN67314AA	mai-13	500 EX DECT 8232 DECT
• 300 Ex DECT handset	3BN67303AB	mai-13	
• 400 DECT handset	3BN67302AA	mai-13	
• 300 & 400 DECT power supply for basic charger	3BN67307xB	mai-13	
• 300 & 400 DECT power supply for dual charger	3BN67306xB	mai-13	
• Basic charger for 300 & 400 DECT handset	3BN67318AA	mai-13	
• Dual charger for 300 & 400 DECT handset	3BN67319AA	mai-13	
• 400 DECT handset battery cover (X5)	3BN67304AA	mai-13	
• Belt clip for 300 & 400 DECT handset (x5)	3BN67312AA	mai-13	
• Charger bracket for DECT handset - ballast & wall mouting	3BN67320AA	mai-13	
• 300 & 400 DECT handset software downloader	3BN67316AA	mai-13	
• Rotating Belt clip for Integral Office & Integral Industrial c	3BN67171AA	mai-13	
• 300 & 400 DECT handset Pouch	3BN67317AA	mai-13	
• Mobile 200 Ex Reflexes™ Specific Case	3BD52290AA	mai-13	
• Power supply pack (x 4)	3GV28109xx	mai-13	
• NlmH battery for Mobile 100 Reflexes™	3BN67138AA	mai-13	new tool (IP DECT+DECT) OS-6450 OS-6450 OS-6450 OS-6450 OS-6450 OS-6450 OS-6450 OS-6450 OS-6450 OS-6450 OS-6450 OS-6450 OS-6450
• DECT coverage tool	3BN6716xA	mai-13	
• OmniSwitch OS6400-24	OS6400-24-XX	mai-13	
• OmniSwitch OS6400-P24	OS6400-P24-XX	mai-13	
• OmniSwitch OS6400-P24H	OS6400-P24H-XX	mai-13	
• OmniSwitch OS6400-48	OS6400-48-XX	mai-13	
• OmniSwitch OS6400-P48	OS6400-P48-XX	mai-13	
• OmniSwitch OS6400-P48H	OS6400-P48H-XX	mai-13	
• OS6400-CBL-150	OS6400-CBL-150	mai-13	
• OS6400-CBL-30	OS6400-CBL-30	mai-13	
• OS6400-CBL-60	OS6400-CBL-60	mai-13	
• OS6400-MNT	OS6400-MNT	mai-13	
• OS6400-BP	OS6400-BP-XX	mai-13	
• OS6400-BP-P	OS6400-BP-P-XX	mai-13	
• OS6400-BP-PH	OS6400-BP-PH-XX	mai-13	

OpenTouch Suite for SME (OCS)

Release Policy Information

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Designation	LIFE CYCLE PROCESS		ALTERNATIVE SOLUTIONS
	Ref	End Of Sale (out of catalog)	
OCS Offer Q4-2012 - ACTIS 17.1			
• Alcatel-Lucent OmniTouch 4125 Compact conferencing mobile phone	3GV28113AA	déc-12	4135
OCS Offer Q2-2012 - ACTIS 16.5			
• Alcatel-Lucent OmniTouch™ 8082 My IC Phone	3MG27001AA	June -12	8082 HW2
• 4039 digital phone	3GV27009xC	June -12	urban grey
• 4029 digital phone	3GV27010xC	June -12	urban grey
• 4019 digital phone	3GV27011xC	June -12	urban grey
• IP Touch 4028 phone	3GV27060xC	June -12	urban grey
• IP Touch 4038 phone	3GV27061xC	June -12	urban grey
• IP Touch 4068 phone Extended Edition	3GV27062xC	June -12	urban grey
• IP Touch 4018 phone	3GV27063xC	June -12	urban grey
• IP Touch 4008 phone	3GV27064xC	June -12	urban grey
• 300 DECT handset	3BN67301AA	June -12	8032
• 300 DECT handset battery cover (X5)	3BN67313AA	June -12	8032
• Add-on module 10 programmable keys	3GV27001AC	June -12	urban grey
• Add-on module 40 programmable keys	3GV27002AC	June -12	urban grey
• Smart display module 14 programmable keys	3GV27013AC	June -12	urban grey
• Comfort handset	3GV27032AC	June -12	urban grey
• 8 & 9 Series sticker for Stroke (x 50)	3GV27054AC	June -12	urban grey
• 8 & 9 Series sticker for Zhuyin (x 50)	3GV27055AC	June -12	urban grey
• 8 & 9 Series sticker for Cyrillic (x 50)	3GV27057AC	June -12	urban grey
• 8/9 series keyboard cover (x8)	3GV27058AC	June -12	urban grey
• Alcatel-Lucent 4068 EE IP Touch Handset Bluetooth V1.2	3GV27059AC	June -12	urban grey
• AP interface module power supply	3AK21482EU	June -12	None
• 1 Port POE Midspan	OAW-AP-MS1-xx	June -12	OAW-MS-3501/G
OCS Offer Q2-2011 -			
• Multi UA interface module	3GV27018AB	nov-11	none
OCS Offer Q4-2010 - ACTIS 15.1			
• IP Touch 310 pack	3BN78140AA	nov-11	8118
• IP Touch 610 pack	3BN78141AA	nov-11	8128
• IP Touch 310 WLAN handset swivel belt clip	3BN78148AA	nov-11	none
• IP Touch 610 WLAN handset swivel belt clip	3BN78149AA	nov-11	none
• IP Touch 310 WLAN handset swivel carrying case (black)	3BN78150AA	nov-11	none
• IP Touch 610 WLAN handset swivel carrying case (black)	3BN78152AA	nov-11	none
• IP Touch 310 & 610 WLAN handset carrying case - holster style	3BN78151AA	nov-11	none
• IP Touch 310 & 610 WLAN handset lanyard	3BN78155AA	nov-11	none
• IP Touch 310 & 610 WLAN handset basic charger without power supply	3BN78142AA	nov-11	none
• IP Touch 310 & 610 WLAN handset dual charger without power supply	3BN78143AA	nov-11	none
• IP Touch 310 & 610 WLAN handset quad charger without power supply	3BN78144AA	nov-11	none
• IP Touch 310 & 610 WLAN power supply for basic/dual charger	3BN78159RW	nov-11	none
• IP Touch 310 & 610 WLAN power supply for quad charger	3BN78160WW	nov-11	none
• Mobile IP Touch 300 battery pack	3BN78103AA	nov-11	none
• Mobile IP Touch 600 battery pack	3BN78108AA	nov-11	none
• IP Touch 310 & 610 USB cable for dual charger (for SW update)	3BN78154AA	nov-11	none
• VoWLAN SVP server for 10 users	3BN78138AA	nov-11	none
• VoWLAN SVP server for 20 users	3BN78139AA	nov-11	none
• VoWLAN SVP server for 100 users	3BN78129AA	nov-11	none
• Plug for VoWLAN SVP Server	3BN78161WW	nov-11	none
• Rack Mount Kit for VoWLAN SVP server	3BN78122AA	nov-11	none

OpenTouch Suite for SME (OCS)

Release Policy Information

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9 HISTORICAL

"OpenTouch Suite for SME (OCS) Release Policy Information" ed1.0 published in June 2012

"OpenTouch Suite for SME (OCS) Release Policy Information" ed2.2 published in May 2013

10 DOCUMENTS

[1] Software Life Cycle for BPs - IP Telephony:

<https://businessportal.alcatel-lucent.com/alugesdp/content?ID=Q00021526>

[2] Software Download overview

<https://businessportal.alcatel-lucent.com/alugesdp/content?ID=Q00041230>

[3] OCS Cross compatibility

<https://businessportal.alcatel-lucent.com/alugesdp/content?ID=Q00041882>

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