

Select

Alcatel-Lucent OmniPCX Office

SOFTWARE COMPATIBILITY

This technical communication describes the compatibility of OmniPCX software with Microsoft Windows[®].

Revision History

Edition 8: June 14, 2012 update Release 8.2 Edition 9: June 12, 2013 update Release 9.1

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1 OminPCX Management Console

1.1 OMC

	Windows 2000	VD CD2	XP SP3 VISTA 32 64		Windows 7	Windows 8				
	SP4	AP 3P3			32 64		32 / 64	32 / 64		
OMC 510	ок	*	NO		NO		NO	NO		
OMC 610	ОК	*	· NO		NO		NO	NO		
OMC 700	ок	*	OK NO		OK NO		NO	NO		
OMC 710	ОК	ОК	ОК	NO	NO	NO				
OMC 711	ОК	ОК	ОК		ОК	NO				
OMC 8xx	*	ОК	ок ок		ОК	NO				
OMC 900	*	ОК	ОК		ОК		ОК	NO		
OMC 910	*	ОК	ОК		ОК		ОК		ОК	ОК

1.2 DBAdapter

DBAdapter	Windows 2000 SP4	XP SP3	VISTA 32 / 64	Windows 7 32 / 64	Windows 8 32 / 64
2.1.x.x	*	ОК	ОК	ок	NO
2.2.x.x	*	ОК	ОК	ок	ОК

(*) Not tested / not supported.

With LabelSet tool 300/14.1

Windows 2000 SP4: Windows Installer 3.1 (KB893803) must be installed on the PC.



Old OMC version are no longer supported - it is recommended to use OMC 910.

2 LoLa

	Win 2000	VD CD2	VISTA	Windows 7	Windows 8
	SP3 /SP4	XP SP3	32 / 64	32 / 64	32 / 64
LoLa R300	ок	ОК	NO	NO	NO
LoLa R400	NO	ОК	ОК	OK (1)	OK (2)

- (1) Windows 7 since version 400/03.1
- (2) Winwdos 8 since version 400/11.1

3 PIMphony

os	PIMphony	PIMphony IP	TSP	SPI for Microsoft TAPI Server
Windows 2000 Server (SP4) [32-bit]	ОК	NO	NO	ОК
Windows 2000 Pro (SP4) [32-bit]	OK	ОК	ОК	NO
Windows Server 2003 (SP1, SP2) [32-bit]	ОК	NO	NO	ок
Windows Server 2003 R2 (SP2) [32-bit]	ОК	NO	NO	ОК
Windows 2008 server [32-bit]	ОК	NO	NO	ОК
Windows 2008 server [64-bit]	*	*	*	*
Windows 2008 R2 server [64-bit]	ОК	NO	NO	OK (4)
Windows XP [64-bit]	ОК	NO	NO	NO
Windows XP Pro SP3 [32-bit]	ОК	ОК	ОК	NO
Windows XP Home SP3 [32-bit]	ОК	ОК	ОК	NO
Windows Vista (SP1 SP2) [32 bits]	OK (1)	ОК	ОК	NO
Windows Vista 64-bit Edition	NO	NO	NO	NO
Windows 7 [32-64 bit]	OK (2)	OK (3)	OK (3)	NO
Windows 8 [32-64 bit]	OK (5)	OK (5)	OK (5)	NO

- (*) Not tested / not supported
- (1) VISTA SP1 starting with Build 1840 VISTA SP2 starting with Build 2065
- (2) Starting with Build 2065
- (3) Starting with Build 2075
- (4) Starting with Build 2100
- (5) Strating with Build 2925



Old PIMphony version are no longer supported - it is recommended to use release v6.7

4 ACD Application

	XP SP3	VISTA 32 bits SP2	Windows 7 32 / 64 SP1	Windows 8 32 / 64	Windows 2008 server R2 - SP1	Windows 2012 server
3.0.0	ОК	NO	NO	NO	NO	NO
4.0.0	ОК	OK (1)	NO	NO	NO	NO
5.0.0	ОК	ОК	OK2)	OK2)	OK2)	OK2)
6.0.0	ОК	OK OK	ОК	ОК	ОК	ок
7.0.0	ОК		ок	ОК	ок	ок
8.0.0	ОК	ок	ОК	ОК	ОК	ок
9.0.0	ОК	ок	ОК	ОК	ОК	ок
9.1.0	ОК	ОК	ОК	ОК	ОК	ок

- (1) Starting with version 4.0.0 4.12.01
- (2) Starting with version 5.0.0 5.13.01



ACD packages R2.0.0 to R8.0.0 are no longer supported - it is recommended to use 9.1.0 package

5 Office Link Driver

	Win 2000 SP4	XP SP3	VISTA 32- bit	Windows 7 32 / 64	Windows 8 32 / 64	Windows 2008 32 bits & R2 SP1	Windows 2012 server
OLD	ОК	ОК	OK (1)	OK (2)	OK (2)	OK (2)	OK (3)

- (1) Since and including OLD 2.3.0
- (2) Since OLD 2.3.3
- (3) Since OLD 2.3.6



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Please connect to our eService application at:

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Before submitting a Service Request, make sure that:

- In case a Third-Party application is involved, that application has been certified via the AAPP
- You have read through the Release Notes which lists new features available, system requirements, restrictions etc. available in the <u>Technical Knowledge Base</u>
- You have read through the Troubleshooting Guides and Technical Bulletins relative to this subject available in the Technical Knowledge Base

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