

<b>Technical Communication</b>	<b>TC1757</b>	<b>Ed 01</b>	<b>Date : 03/01/2013</b>
<b>Product: Alcatel-Lucent OmniPCX Office</b>			<b>Nb. of pages: 3</b>
<b><u>Subject:</u> My IC Mobile for iPhone® – Software release note</b>			

## 1 Introduction

This document describes the Alcatel-Lucent OmniTouch™ 8600 My Instant Communicator (My IC) Mobile for iPhone® released software versions.

My IC Mobile for iPhone® is a software client application running on a mobile phone using the iOS from Apple. It provides an access to the enterprise telephony services over cellular voice (GSM) and data (WiFi, GPRS and 3G) connections, as if the mobile phone was a business phone.



*Be aware that 3G/WiFi data connection reliability is mandatory to insure the best quality of service. Use of a non reliable data connection will provide a deteriorated behavior. This point is crucial as there is no DTMF fallback mode to insure basic voice services.*

## 2 Compatibility

### 2.1 Supported iOS and devices

- My IC Mobile for iPhone® is validated and supported on:
  - iOS 4.2 and higher
  - iOS 5.x
  - iOS 6.0
- Supported devices : iPhone 4 / 4S and iPhone 5.  
(iPad are not supported).

### 2.2 Compatibility rules with OmniPCX Office

Table bellow shows the My IC Mobile compatibility rules with OmniPCX Office.

OmniPCX Office My IC Mobile	810 045.003	810 049.004	810 051.001	810 052.001	810 053.002 to 058.002	R8.2	R9.0
1.0.1 / 1.0.3	✓		✗ (1)		✗ (1)	✗ (1)	✗ (3)
1.0.6	✓ (2)		✓ (2)		✓ (2)	✓ (2)	✗ (3)
1.0.7	✓ (2)		✓ (2)		✓	✓	✗ (3)
1.1.8	✓ (2)		✓ (2)		✓	✓	✗ (3)
1.1.11	✓ (2)		✓ (2)		✓	✓	✓
1.1.13 (available version on Apple Store)	✓ (2)		✓ (2)		✓	✓	✓

- (1) My IC Mobile 1.0.1 / 1.0.3 used with OmniPCX Office version 810/051.001 and higher: incoming & outgoing calls are working but application popup is missing (call can only be managed within the native iPhone dialer).
- (2) Data connection over 3G is only possible using the https port 443 on WAN side (ExtHttpsPo must be set to default value 01 BBh and server URL in My IC Mobile application must not contain a specific port).  
This restriction is fixed with My IC Mobile version 1.0.7 **and** system version 810 / 053.002.
- (3) Not tested – not supported.

### 3 List of corrections

#### ▼ Corrections in version 1.1.13

Identifier	Siebel	Headline
crms00402367	1-140427151	OXO R900 : My IC Mobile iPhone application crashes immediately after connection (issue was not fixed correctly in 1.1.12)

#### ▼ Corrections in version 1.1.12

Identifier	Siebel	Headline
crms00402367	1-140427151	OXO R900 : My IC Mobile iPhone application crashes immediately after connection

#### ▼ Corrections in version 1.1.11

Identifier	Siebel	Headline
crms00398971		[OXO 900] My IC Mobile iPhone : Application crash with error "Failed to resume in time"

#### ▼ Corrections in version 1.1.10

Identifier	Siebel	Headline
crms00395512		[OXO 900] My IC Mobile iPhone : Dial pad is cleaned when user is in communication
crms00389013		My IC Mobile : iPhone "view call log" not leading to call log
crms00394118		My IC Mobile iPhone : typed number disappears from the dialing zone

#### ▼ Corrections in version 1.1.9

Identifier	Siebel	Headline
crms00373357		My IC family : Wrong Name display for the diverted calls
crms00369534		"Downloading.." progress bar is being shown continuously in My IC Mobile iPhone after clearing all Missed call log

#### ▼ Corrections in version 1.1.8

Identifier	Siebel	Headline
crms00369179		Make dialable method of numbering library returns an empty result for number like "+ 33 39067..."

#### ▼ Corrections in version 1.0.7

Identifier	Siebel	Headline
crms00358719	1-130445583	After upgrade to My IC Mobile 1.0.6 no connection on 3G network ( <a href="#">when using another port then 443</a> )
crms00358716	1-130679688	
crms00356464	1-130140561	My IC Mobile adds one digit in the mobility number ( <a href="#">with system version 810 / 053.002</a> )
crms00355204	1-129811373	
crms00355202	1-128445161	
crms00358736	1-130482731	Display problem on My IC Mobile for iPhone
crms00357478		Creating/Adding a contact from Missed call log, call history, Voicemail log in My IC Mobile to enhanced and handled properly

▼ **Corrections in version 1.0.6**

Identifier	Siebel	Headline
crms00336567	1-125461196	Missing information in the contact screen
crms00348760		Application gets crashed (on iPhone iOS 5) when a callback is made from Voicemail
crms00328495		User is not informed with a sound when there is a second incoming call
crms00341521	1-126613111	Call not released properly in the My IC Mobile iPhone application
crms00344216		System doesn't inform the user after making a call to a wrong number
crms00334227		Synthesis of My IC Mobile iPhone network benchmarking on a 3G network
crms00347144		Some events may be lost in case of a poor 3G connection
crms00351193		Application stays disconnected on new My IC Mobile terminal creation, i.e. status of "i" is red
crms00354626		Application gets crashed on reading voicemail/Callback from voicemail
crms00354860		Unwanted second call is shown when a call is held
crms00354630		"Other Fax" label displayed with junk characters
crms00355574		Application gets crashed when trying to view details of a Voicemail in VM window

▼ **Corrections in version 1.0.3**

Identifier	Siebel	Headline
crms00347091	1-127918151	Dutch not available in My IC Mobile
crms00344688		The missed calls bullet is displayed with no number inside
crms00342114	1-126648763	Icon displaying the quantity of missed call is not updated
crms00346722		My IC Mobile for iPhone: GUI issue during an incoming call when using the contact search

## 4 Client delivery

My IC Mobile for iPhone® is available for download only on Apple store.

The client is not available on Alcatel-Lucent Business Portal.

**End of document**

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