PhaseOut | OpenTouch™ Suite for SMB

End of Sale and Removal from the Alcatel-Lucent OpenTouch™ Suite for Small and Medium Businesses Q4 2013 Catalog

This eFlash announces or confirms the removal of several items from the Alcatel-Lucent OpenTouch™ Suite for Small and Medium Businesses catalog to be published in the fourth quarter of 2013.

Dear Partner,

Alcatel-Lucent is announcing the **end of life** in November 2013 (no more support) of:
- OmniPCX™ Office Release 7.x (R7) software

No more **sales** (no more software add-on and no more license calculation by eLP) will be accepted for the oldest OmniPCX Office releases already at end of life:
- OmniPCX Office Release 2.x
- OmniPCX Office Release 3.x
- OmniPCX Office Release 4.x

The OmniPCX Office VoIP hardware compatible with the OmniPCX Office R2.x to R7.x is also **end of sale**:
- VoIP4-2 daughterboard - 4 IP channels
- VoIP8-2 daughterboard – 8 IP channels
- VoIP16-2 daughterboard - 16 IP channels
- Co-processing unit CoCPU (VoIP motherboard)
- Xmem 128-1
- SATA hard disk adapter for VoIP (AV1)

Miscellaneous:
- Mix boards and BRA-2/4 are replaced with a new version of hardware
- Alcatel-Lucent 4080 IP-DECT Access Point is replaced by Alcatel-Lucent 4340 Smart IP-DECT
- S0 interface module (3GV27016WA) is removed
- Alcatel-Lucent RAP2 WG, RAP2 WG-EU and RAP2 WG-US are removed
- Alcatel-Lucent IAP 104 Israel is removed

Alcatel-Lucent is announcing the **phase-out** in November 2013 (no more sales and no more bug fixing) of:
- OmniVista™ 4760 Network Management System R5.2

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01/08/2013

Alcatel-Lucent OmniPCX Office R7.x end of life

The OmniPCX Office software R7.x will reach its **end of life** in November 2013 (no more support).

Despite the upcoming end of life for R7 and the older releases, Alcatel-Lucent has continuously delivered maintenance software for these releases to support various phones or hardware evolutions, the last one being the second version of the MIX boards. For this reason, Alcatel-Lucent will continue to accept add-on orders for the following releases as long as these add-ons do not include hardware components that are at end of sale:

- OmniPCX Office Release 5.x
- OmniPCX Office Release 6.x
- OmniPCX Office Release 7.x

Alcatel-Lucent is announcing a **complete end of sale** in November 2013 (no more software add-on and no more license calculation by eLP) of these OmniPCX Office releases that are already at end of life:

- OmniPCX Office Release 1.x
- OmniPCX Office Release 2.x
- OmniPCX Office Release 3.x
- OmniPCX Office Release 4.x

Any add-on to these pre- R5.0 releases will require an upgrade to R9.2.

This upgrade order can benefit from the TRANSFORM promotional program.

The following references dedicated to these old releases will no longer be available in the catalog:

• Software license upgrade kit to R4	3EH03292AA
• Additional automated attendant features software license	3EH03022AB
• PIMphony R5.0 software license	3EH03156AA
• PIMphony R5 CDROM	3EH34026AA
• Remote customization software license	3EH03082AA

OmniPCX Office VoIP hardware R7.x end of sale

The VOIP hardware components used by the OmniPCX Office releases R7.x and older will reach end of sale with the next OpenTouch™ Suite for SMB Offer in Q4-2013. The following references will no longer be available in the catalog:

• Co-processing unit CoCPU-2	3EH73048AK
• Xmem 128-1	3EH73049AE
• VoIP4-2 daughterboard - 4 IP channels	3EH73063AG
• VoIP8-2 daughterboard - 8 IP channels	3EH73063AF
• VoIP16-2 daughterboard - 16 IP channels	3EH73063AE
• SATA hard disk adapter for VoIP (AV1)	3EH76231AA

These items will no longer be available for **ACTIS 18.1** starting **November 4, 2013**.
Until **January 3, 2014**, these items can be ordered with the previous version of **ACTIS 17.3**.

For these products, the following contractual maintenance and repair conditions will apply:
From November 4, 2013 until April 4, 2016:
    All Service Levels will be available: AdVance Replacement (AVR); Return to Factory (RTF)
From April 5, 2016 until November 4, 2018:
    Only RTF will be available.

As a result, no VoIP hardware add-on can be sold for OmniPCX Office running software release R7 or older.
The alternative solution is to upgrade to OmniPCX Office Rich Communication Edition (RCE) R9.2. This involves

buying a license upgrade to OmniPCX Office RCE R9.2 and buying a compatible hardware, including at least the PowerCPU. (Consult the technical OmniPCX Office RCE R9.2 documentation for other hardware prerequisites.)

This upgrade order can benefit from the TRANSFORM promotional program.

OmniPCX Office MIX boards and BRA boards

Due to components' obsolescence, new versions of MIX boards plus BRA-2 and BRA-4 boards are available. The existing references will be withdrawn from the catalog:
- Mixed with 2T0 + 4 UAI + 4 SLI - MIX2/4/4   3EH73015AD
- Mixed with 4T0 + 8 UAI + 4 SLI - MIX4/8/4   3EH73015AB
- Mixed with 4T0 + 4 UAI + 8 SLI - MIX4/4/8   3EH73015AC

- ISDN access T0 BRA2   3EH73006AD
- ISDN access T0 BRA4   3EH73006AC

The new version of MIX boards and BRA boards will be compatible with OmniPCX Office R5.x and higher. They will require installing the last maintenance release of the software. These maintenance releases support old and new versions of boards in the same system.

Alcatel-Lucent 4080 IP-DECT Access Point

The Alcatel-Lucent 4080 IP-DECT Access Point will be withdrawn from the catalog and replaced by the Alcatel-Lucent 8340 SMART IP-DECT AP. The following references will no longer be available in the catalog:
- 4080 IP-DECT Access Point - Integrated antennas   3BN67181AA
- 4080 IP-DECT Access Point - External antennas   3BN67182AA

The Alcatel-Lucent 8340 Smart IP-DECT AP will be delivered at the same price and with the same system limits as the 4080 IP-DECT access points but is ready for more advanced usage with future OmniPCX Office software releases.

For these products, the following contractual maintenance and repair conditions will apply:
From November 4, 2013 until April 4, 2016:
        All Service Levels will be available: AdVance Replacement (AVR); Return to Factory (RTF)
From April 5, 2016 until November 4, 2018:
        Only RTF) will be available.

Alcatel-Lucent Data Networking for SMB end of sale

As announced in the eFlash **EF_PhaseOut_N003_EN_070513**, the following references will no longer be available in the catalog:
- OmniAccess RAP-2WG Universal Remote Access Point   OAW-RAP2WG
                                                         OAW-RAP2WG-EU
                                                         OAW-RAP2WG-US
- OmniAccess IAP104 Wireless Instant Access Point for ISRAEL   OAW-IAP104-IL

The replacement product for the RAP-2WG is the OmniAccess RAP3.
There is no replacement product for the IAP 104 ISRAEL version.

Alcatel Lucent will be accepting final orders on the listed products through **October 30, 2013**. However, this final date will depend on the continued availability of stock and, at Alcatel Lucent's discretion; the actual end of sale date may be earlier. End of support for these products will be November 1, 2018.

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Alcatel-Lucent OmniVista 4760 for SMB end of sale

Alcatel-Lucent is announcing the **phase-out of** the OmniVista 4760 in November 2013 (no more new sales).
The following references will no longer be available in the catalog:
- A4760 Accounting - Release 5.2 Base 30 subscribers   3BA03175AF
- A4760 Accounting - Release 5.2 Base 250 subscribers   3BA03177AF
- A4760 NMC Start Pack - Release 5.2 Base 30 subscribers   3BA03176AF
- A4760 NMC Start Pack - Release 5.2 Base 250 subscribers   3BA03178AF
- DVD-ROM for Alcatel-Lucent 4760 R5.2 software   3BH11632AK
- A4760 Accounting & NMC & VoIP Performance R5.2 upgrade pack   3BA03179AF
- 100 additional 4760 subscribers upgrade software license   3BA09674AA

These items will no longer be available for **ACTIS 18.1** starting **November 4, 2013**.
Until **January 3, 2014**, these items can be ordered with the previous version of **ACTIS 17.3**.

The alternative solution is the OmniVista™ 8770 Network Management System when remote connectivity is using IP.

Miscellaneous

The S0 interface module-specific reference 3GV27016WA is removed. The 3GV27016AB reference must be used worldwide because the Power Supply is no longer part of the reference and must be ordered separately.

Type of Partner:	All
Accreditation:	All
Geographic Area:	Worldwide