

Follow up of the maintenance release Office Link Driver (O.L.D) Version 2.3.10

ED	DATE	CHANGE NOTE
01	28/06/2005	Version 2.0.5
02	19/10/2006	Version 2.0.6
03	27/08/2007	Version 2.2.0
04	08/11/2007	Version 2.2.2
05	03/09/2008	Version 2.3.2
06	24/04/2009	Version 2.3.3
07	24/01/2011	Version 2.3.5
08	04/12/2012	Version 2.3.6
09	24/07/2013	Version 2.3.7
10	12/08/2013	Version 2.3.8
11	06/11/2013	Version 2.3.9
12	29/11/2013	Version 2.3.10

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Objects

This document contains the list of corrections included in the maintenance software of the Alcatel Office Link Driver (O.L.D is only available for OmniPCX Office R500 and higher Software's).

Office Link Driver : Evolutions since the Office Hotel Link driver

- XTSc41566 Metering tickets through WEB services.
- XTSc41555 OHL Driver - OHAPI through WEB services
- XTSc41554 Hotel Manual DDI number allocation
- XTSc41557 Hotel Wake up initiator identification

Corrections in Office Link Driver v2.0.5

Identifier	Siebel	Sv.	Headline
XTSc41558	1-63325141	3_major	OHL - No voice mail allocated at Check in using OHL driver

XTSc41558 Comment - This correction is only available if the O.L.D is connected to an OXO running R500/033.001 or higher version. For previous OmniPCX office R500 versions a default value is used for voice mail creation at check-in (no creation).

Corrections in Office Link Driver v2.0.6

Identifier	Siebel	Sv.	Headline
XTSc41571	1-67035091	3_major	OLD driver does not start automatically

Corrections in Office Link Driver v2.2.0

Identifier	Siebel	Sv.	Headline
XTSc41581	N/A	4_minor	Missing Appointment deletion for OHL connectivity

XTSc41581 Comment - The correction is only available since OXO R600/005.001 and higher versions. If the O.L.D is connected to an older version, behaviour is the same as previously.

Corrections in Office Link Driver v2.2.1

Identifier	Siebel	Sv.	Headline
crms00021246	N/A	4_minor	Permanent Wake-up not deleted if Check Out over OHL/OLD

crms00021246 comment – The correction delivered in **crms00021246** for Permanent Wakeup delete will only work for OmniPCX Office R510 versions (see OLD v2.2.2 for same correction with R610)

Corrections in Office Link Driver v2.2.2

Identifier	Siebel	Sv.	Headline
crms00021245	1-77035035	3_Major	Permanent Wake-up not deleted if Check Out over OHL/OLD
crms00021091	1-76542063	4_Minor	Checkout via OHL driver gives wrong default psw for Belgacom

Crms00021245 comment: The correction is only available with OXO R610/009.001 and higher versions and from OLD 2.2.2 (v2.2.2 also includes this correction for R510 delivered in v2.2.0).
(NB : this correction is available in OLD 2.3.0 specific version).

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Corrections in Office Link Driver v2.3.0

Identifier	Siebel	Sv.	Headline
crms00001921	N/A	3_Major	VISTA: application OHL not running

Corrections in Office Link Driver v2.3.1

Identifier	Siebel	Sv.	Headline
crms00021245	1-77035035	3_Major	Permanent Wake-up not deleted if Check Out over OHL/OLD
crms00021091	1-76542063	4_Minor	Checkout via OHL driver gives wrong default password for Belgacom

Note: v2.3.1 is released to introduce the Alcatel-Lucent Branding (ie Alcatel has been changed for Alcatel-Lucent in the OHL Service description. These corrections have been merged from release 2.2.0).

Corrections in Office Link Driver v2.3.2

Identifier	Siebel	Sv.	Headline
crms00023655	NA	4_Minor	OLD OHL Copyright & Company name
crms00023607	NA	4_Minor	old_2.3.0_setup.exe has ALCATEL BUSINESS SYSTEMS in properties

Corrections in Office Link Driver v2.3.3

Identifier	Siebel	Sv.	Headline
crms00157689	NA	4_Minor	Permanent wakeup not deleted when checkout is done over OHL/OLD
crms00023707	NA	4_Minor	Check out thru OHL does not restore set language

Note: crms00157689 provides the same correction as crms00021245 for all supported OXO software releases but now also R710, which was not supported in previous versions of OLD

Corrections in Office Link Driver v2.3.5

Identifier	Siebel	Sv.	Headline
crms00203999	1-102307551	4_minor	Missing problem code and CRC on room status change

Corrections in Office Link Driver v2.3.6

Identifier	Siebel	Sv.	Headline
crms00376230		3_Major	OXOR820 : 6 digit password support with OLD driver and Hotel application

Corrections in Office Link Driver v2.3.7

Identifier	Siebel	Sv.	Headline
crms00439098		3_Major	OLD is no longer working if a 8002/8012 set is connected on OXO

Corrections in Office Link Driver v2.3.8

Fix for crms00439098 is working only when OLD 2.3.7 is installed the first time on a PC – fix is not working in case of an upgrade of a former version.

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Corrections in Office Link Driver v2.3.9

Identifier	Siebel	Sv.	Headline
crms00461025 wrk crms00463184	1-153344313	3_Major	OLD reply message not conform if check in performed without password. Frame is not complete and is blocking the link.

Corrections in Office Link Driver v2.3.10

Identifier	Siebel	Sv.	Headline
crms00461025 wrk crms00469911	1-153344313	3_Major	OLD reply message not conform if check in performed without password. Password is missing in reply message from check-in.

Restrictions

- **Installation** : Upgrade from OLD 2.0.0 does not work. If you have OLD 2.0.0 installed, first uninstall OLD driver and run the last OLD setup.
Upgrade from OHL 1.x.x is working well, no need to uninstall.
Upgrade from OLD >= 2.0.1 is working well, no need to do uninstall
- Windows Vista /Windows 7 /Windows 2008 server (compatibility only available from OLD 2.3.0 and higher version).
- Windows 8 / Windows 2012 server (compatibility only available from OLD 2.3.6 and higher version).

Known O. L. D limitations

- ❑ Default Wake up setting on Checkout: Currently on check-out an inactive wakeup time is set on a guest room in the OmniPCX Office and the default time is 12:05. On check-in without wakeup programming, the operator set hospitality application displays this appointment as ACTIVE with this default time, but it is not really active.
Be careful when leaving the wakeup menu. Do not press 'OK' it will activate the 12:05 wakeup! **(corrected since O.L.D v 2.2.0)**
- ❑ SMDR ticket cost center field: After starting the driver, if no re-initialization frame for all devices is requested, the cost center field could be filled with spaces
- ❑ Currently there is no possibility to change the room clean/unclean status and the room problems on a checked-out or checked-in room. It is also not possible to view both room cleaning status and room problem on a checked-out room.
- ❑ The Configuration Application is not refreshed during a test sequence. Wait until the test succeeds or after timeout popup.
- ❑ Meter Total Recall assignment charge SMDR does not contain the Booth phone extension number in order to make the association with the initial metering ticket. The current method to

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associate the two SMDR is by the date /time /duration/Trunk number and cost contained in the two SMDR.

- ❑ The Language field must be filled in the check in frame from the Hotel application.
- ❑ It is required to send a Password in the Check in frame to the OLD. Otherwise, the Voice mail will not be initialized.

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