

## RELEASE NOTE : BUSINESS MODE R260/1.012.x

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Technical Release Notes of 8082 My IC Phone R260/1.012.x (Business mode)

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### Revision History

|                             |                          |
|-----------------------------|--------------------------|
| Edition 1: May 22, 2013     | creation of the document |
| Edition 2: June 20, 2013    | 1.012.2 version          |
| Edition 3: August 21, 2013  | 1.012.3 version          |
| Edition 4: October 4, 2013  | 1.012.5 version          |
| Edition 5: October 24, 2013 | 1.012.6 version          |

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## 1 Overview

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8082 My IC Phone is a high end terminal intended for use in Hotel mode when connected to OmniPCX Enterprise or in Business mode when connected to OmniPCX Office or OpenTouch. The terminal (hardware/software) is the same for both modes but the list of supported features is different.

This document is the Technical Release Note for 8082 My IC Phone R260 in Business mode, software branch 1.012.x:

- version 1.012.6 (and more recent as support versions) for OmniPCX Office R9.0/R9.1 and OpenTouch R1.2/R1.3.

The new features of version 1.012.6 vs. version 1.012.5 are:

- bug fixing on pairing loss between the terminal and the Bluetooth® handset

The new features of version 1.012.5 vs. version 1.012.3 are:

- release of My IC Customizer R2.1.x
- bugs fixing (see section 7)

The new features of version 1.012.3 vs. version 1.012.2 are:

- minor bugs fixing

The new features of version 1.012.2 vs. version 1.012.1 are:

- bugs fixing (see section 7)
- on OpenTouch: change system password on 8082 My IC Phone

The new features of version 1.012.1 vs. version 1.012.0 are:

- minor bugs fixing

The new features of version 1.012.0 vs. version 1.011.x are:

- minor bugs fixing (see section 7)



Note

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This software version is compatible with both HW-1 (3MG27001AA) and HW-2 (3MG27036AA) versions. However video capabilities are available only on HW-2 version.

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## 2 Software version download

### 2.1 OmniPCX Office (OXO)

#### 2.1.1 Download

Software of 8082 My IC Phone is embedded in the global OmniPCX Office call server software (higher or equal to OmniPCX Office R9.0). Support versions of 8082 My IC Phone software are delivered in support versions of OmniPCX Office (higher or equal to R9.0).

Several details related to the deployment of 8082 My IC Phone in OXO environment can be found in reference TC1729.

| OXO release                   | 8082 My IC Phone SW version |
|-------------------------------|-----------------------------|
| R900/033.002                  | R260/1.009.2                |
| R900/037.002                  | R260/1.010.3                |
| R900/040.002 to 042.001       | R260/1.010.4                |
| R900/048.001 and R910/021.001 | R260/1.011.0                |
| R900/052.002                  | R260/1.012.0                |
| R900/053.001 to 054.001       | R260/1.012.1                |
| R910/035.001 to 042.001       | R260/1.012.3                |
| R910/043.001                  | R260/1.012.5                |

#### 2.1.2 Collecting logs and information

In case a technical support ticket is created, it is advised to collect logs and information to send with the ticket.

getmyicphonelogs.zip file is available on the Enterprise Business Portal next to the software to help Business Partners to proceed. This file contains:

- readme.txt file
- getmyicphonelogs.txt file

In order to help pass through the security checks like anti-virus, getmyicphonelogs file has been zipped. After download, unzip it and rename 'getmyicphonelogs.txt' file in 'getmyicphonelogs.sh'.

This script collects information and logs on 8082 My IC Phone. More information is available in readme.txt file.

## 2.2 OpenTouch (OT)

### 2.2.1 Download

Software of 8082 My IC Phone must be downloaded from the Enterprise Business Portal:  
<https://businessportal.alcatel-lucent.com>

When connected on the Business Portal, it is available at location:

Customer Support > Technical Support > Software Download >  
OpenTouch Business Edition & Multimedia Services > Release 1.2 or 1.3 > software my ic phone

Several details related to the deployment of 8082 My IC Phone in OT environment can be found in reference TC1755.

At that location you will also find:

- the My IC Phone Synchronizer application which enables synchronization between Microsoft® Outlook application address book and the contacts database of 8082 My IC Phone
- the Technical release Note for My IC Phone Synchronizer.

| OT Release   | 8082 My IC Phone SW version |
|--|-----------------------------|
| R1.2.000.054   | R260/1.011.x                |
| R1.2.000.055, R1.3.000.043, R1.3.000.052, R1.3.000.061 | R260/1.012.x                |

### 2.2.2 Collecting logs and information

In case a technical support ticket is created, it is advised to collect logs and information to send with the ticket.

getmyicphonelogs.zip file is available on the Enterprise Business Portal next to the software to help Business Partners to proceed. This file contains:

- readme.txt file
- getmyicphonelogs.txt file

In order to help pass through the security checks like anti-virus, getmyicphonelogs file has been zipped. After download, unzip it and rename 'getmyicphonelogs.txt' file in 'getmyicphonelogs.sh'.

This script collects information and logs on 8082 My IC Phone. More information is available in readme.txt file.

## 2.2.3 Hints for upgrade



Note 1

Upgrade duration can take up to 45 minutes, particularly for "out-of-the-box" installation.



Note 2

With OpenTouch ecosystem, in case of trouble to upgrade the 8082 My IC Phone from its current version to R260 version:

- check that the current software version is at least R200 1.027.2
- if not, then first upgrade the 8082 My IC Phone from its current version to R200 1.034.4 version, then you can upgrade to R260 version.

With OmniPCX Office ecosystem, in case of trouble to upgrade the 8082 My IC Phone from its current version to R260 version:

- if possible, check that the current software version is at least R200 1.027.2
- if not, then first upgrade OXO software to R820 release, then you can upgrade the 8082 My IC Phone to R260 version.



Note 3

When upgrading from R260 1.010.4 (or less) to R260 1.011.0 (or more), or when upgrading from R250 1.010.3 (or less, or R200) to R260 1.011.0 (or more), then the very first time (and only the very first time), "authentication error" message is popping-up and you are required to enter your password.



This is due to the improvement of security features.

## 3 Related Documents

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Following documents can be accessed from the Enterprise Business Portal:  
<https://businessportal.alcatel-lucent.com>

From the home page of the Business Portal, in the "Quick access" area, click the link to enter the Technical Documentation Library tool.

### 3.1 Technical Communications (TC) – Troubleshooting Guides (TG)

In the Technical Documentation Library, select the "Latest Technical Communications" in the vertical menu on the left side.

In the new page, enter the TC or TG reference (ex. TG0065) in the "Search by number (TCxxxx or TGxxxx)" field and click return to get access to the document.

- TG0065: My IC Phone OT 8082 Troubleshooting Guide
- TC1692: Technical Release Note of 8082 My IC Phone R200/1.035.x
- TC1734: Technical Release Note of 8082 My IC Phone R250/1.011.x
- TC1726: Technical Release Note of 8082 My IC Phone R260/1.009.x
- TC1750: Technical Release Note of 8082 My IC Phone R260/1.010.x
- TC1781: Technical Release Note of 8082 My IC Phone R260/1.011.x
- TC1789: OmniPCX Office Release R900 / 048.001
- TC1811: OmniPCX Office Release R910 / 021.001
- TC1755: Technical Release Note OpenTouch R1.2
- TC1798: Technical Release Note OpenTouch R1.3
- TC1836: Technical Release Note OpenTouch R1.3
- TC1866: Technical Release Note OpenTouch R1.3
- TC1616: Technical Release Note of My IC Phone Synchronizer
- TC1793: 8082 My IC Phone Hotel mode Technical Release Note R260.01.011.0
- TC1751: Technical Release Note of My IC Customizer R2.1.x

The following table provides some useful information to understand differences when using 8082 My IC Phone in various Call Server ecosystems.

|                          |  |  |  |
|--------------------------|--|--|--|
| 8082 My IC Phone         | in OXE ecosystem   | in OXO ecosystem   | in OT ecosystem  |
| Operating Mode           | Hotel Mode   | Business Mode  | Business Mode  |
| Troubleshooting Guide    | TG0065   | TC1619<br>TC1661   | TG0065   |
| SW R200/1.035.x          | TC1754   | TC1692   | TC1692   |
| SW R250/1.011.x          | N/A  | N/A  | TC1734   |
| SW R260/1.009.x          | N/A  | TC1726   | N/A  |
| SW R260/1.010.x          | TC1766   | TC1750   | TC1750   |
| SW R260/1.011.x          | TC1793   | TC1781   | TC1781   |
| SW R260/1.012.x          | Not available yet  | TC1819   | TC1819   |
| My IC Phone Synchronizer | Not supported  | TC1616   | TC1616   |
| My IC Customizer         | TC1751   | Not supported  | TC1751   |
| External applications    | Supported<br>(only certified applications with existing IWR) | Supported<br>(only certified applications with existing IWR) | Supported<br>(only certified applications with existing IWR) |



## 3.2 User Manual

In the Technical Documentation Library, select the Product "OpenTouch Business Edition" or "OmniPCX Office", and the concerned release, in the vertical menu on the left side.

Then click "Search" to open the Search page:

- In the Reference Book section click "Unselect all" then click the tipboxes "User Manuals" and "User Guides"
- In the "Keywords" field enter the string "8082"
- Then click "Launch the search" to access the document.

The following table gives the reference of the User Manuals in English language (US reference) for the different 8082 My IC Phone releases and Call Server ecosystems.

| SW version | in OXO ecosystem | in OT ecosystem |
|------------|------------------|-----------------|
| R200       | 8AL 90835 USBB   | 8AL 90835 USCC  |
| R250       | N/A              | 8AL 90835 USCD  |
| R260       | 8AL 90835 USBC   | 8AL 90835 USCE  |



Note

There is no User Manual for the Hotel mode (OXE ecosystem).

Available languages are:

|    |            |    |           |    |            |
|----|------------|----|-----------|----|------------|
| US | English    | FR | French    | DE | German     |
| ES | Spanish    | IT | Italian   | PT | Portuguese |
| TR | Turkish    | NL | Dutch     | HU | Hungarian  |
| NV | Norwegian  | SV | Swedish   | DK | Danish     |
| EL | Greek      | CS | Czech     | PL | Polish     |
| KO | Korean     | FI | Finnish   | TE | Estonian   |
| LT | Lithuanian | LV | Latvian   | SK | Slovak     |
| SL | Slovenian  | JA | Japanese  | IS | Icelandic  |
| AR | Arabic     | HE | Hebrew    | RU | Russian    |
| CN | Chinese    | TW | Taiwanese |    |            |

### 3.3 Technical Documentation

In the Technical Documentation Library, select in the vertical menu at the left:

- product “OmniPCX Office” and the concerned release to get information about operation of 8082 My IC Phone in OXO ecosystem
- product “OpenTouch Business Edition” and the concerned release to get information about operation of 8082 My IC Phone in OpenTouch ecosystem

## 4 Technical Support

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Technical support will be provided to OXO ACSE-certified or OpenTouch ACSE-certified.

Before submitting a Service Request, make sure that:

- In case a Third-Party application is involved, that application has been certified via the AAPP
- You have read through the Release Notes which lists new features available, system requirements, restrictions etc. available in the Technical Documentation Library
- You have read through the Troubleshooting Guides and Technical Bulletins relative to this subject available in the the Technical Documentation Library
- You have read through the self-service information on commonly asked support questions, known issues and workarounds available in the Technical Knowledge Center



Note

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Certification programs are available on the Business Portal at location:

Training and Certification > Training Catalog > Training catalog by job function > Postsales

See Postsales training offer documents:

- Postsales OpenTouch Suite for SMB\_2013 Q4
  - Postsales\_OV8770 Training Offer
  - Postsales\_OpenTouch Training Offer
-

## 5 Glossary

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|            |  |
|------------|--|
| AAPP       | Alcatel-Lucent Application Partner Program   |
| ACS        | Advanced Communications Server   |
| ALE        | Alcatel-Lucent Enterprise  |
| AMDS       | Automated Message Delivery System  |
| BP         | Business Partner   |
| CAS        | Channel Associated Signalling  |
| CCS        | Common Channel Signalling  |
| CTI        | Computer Telephony Integration   |
| DECT       | Digital Enhanced Cordless Telecommunications   |
| DHCP       | Dynamic Host Control Protocol  |
| DM         | Device Manager (integrated in OXO, part of OmniVista 8770 for OT)  |
| DTD        | Document Type Definition   |
| DTMF       | Dual Tone Multi Frequency  |
| FW         | Firmware   |
| GUI        | Graphical User Interface   |
| HD         | High Definition  |
| http/https | Hyper-Text Transfer Protocol / Hyper-Text Transfer Protocol Secured  |
| HW         | Hardware   |
| ICS        | Instant Communications Suite   |
| IMAP       | Internet Message Access Protocol   |
| IP         | Internet Protocol  |
| IVR        | Interactive Voice Response   |
| IWR        | InterWorking Report (test result document managed by AAPP to prove interoperability with external applications), available in the Enterprise Business Portal (Customer Support > Technical Support > Application Partner Interworking Reports) |
| LAN        | Local Area Network   |
| LDAP/LDAPS | Lightweight Directory Access Protocol  |
| M/A        | Manager/Assistant  |
| MMI        | Man-Machine Interface  |
| MWI        | Message Waiting Indicator  |
| N/A        | Not Available  |
| NL         | No Limit   |
| NR         | Not Relevant   |
| OMC        | Office Management Console (PC application for OXO configuration)   |
| OT         | OpenTouch  |






|                    |  |
|--------------------|--|
| OT 8400 ICS        | OmniTouch 8400 Instant Communications Suite  |
| OTBE               | OpenTouch Business Edition   |
| OTBEH              | OpenTouch Business Edition Hosted  |
| OTC                | OpenTouch Conversation   |
| OTMS               | OpenTouch Multimedia Services  |
| OS                 | Operating System   |
| OXE                | OmniPCX Enterprise Communication Server  |
| OXO                | OmniPCX Office Communication Server  |
| PC                 | Personal Computer  |
| PCS                | Passive Call Server  |
| PiP                | Picture in Picture   |
| PoE                | Power over Ethernet  |
| PSTN               | Public Switched Telephone Network  |
| QoS                | Quality of Service   |
| RFC                | Request For Comments   |
| RTCP               | Real Time Control Protocol   |
| RTP                | Real Time Protocol   |
| SDK                | Software Development Kit   |
| SIP                | Session Initiation Protocol  |
| SMS                | Short Message Service  |
| SSL                | Socket Secure Layer  |
| Survivability mode | Operating mode of 8082 My IC Phone when connection to OT SIP Server is lost and backup connection is provided by OXE and/or PCS SIP Server. This mode is valid for OT ecosystem only (OXO ecosystem has no backup Server). |
| SW                 | Software   |
| TOS                | Type Of Service  |
| TSE                | Terminal Server  |
| TUI                | Telephone User Interface (see Voice access)  |
| UA                 | Universal Alcatel-Lucent   |
| UC                 | Unified Communications   |
| UDA                | Unified Directory Access   |
| UI                 | User Interface   |
| UM                 | User Manual  |
| USB                | Universal Serial Bus   |
| VM                 | Voice Mail   |
| VoIP               | Voice over IP  |
| Voice access (TUI) | Feature is accessible from a telephone (Telephone User Interface with DTMF)  |
| VPN                | Virtual Private Network  |

|        |  |
|--------|--|
| VxML   | Voice Extensible Markup Language   |
| Webapp | Web Application. Generic name used to designate any application running on 8082 My IC Phone and providing interaction with the end user (for example the application managing communications which presents telephony features of the 8082 My IC Phone is a webapp, the application configuring alarms is a webapp, etc). There are two types of webapps: a native webapp is designed by ALE and integrated in the main software distribution. An external or third party webapp is designed, built and distributed by external developers in accordance with SDK and certification process. |
| WS     | Web Services   |
| XML    | Extensible Markup Language   |

## 6 List of the features of 8082 My IC Phone

How to read the table:

| Meaning of the color in the « Delivered » column                                  |  |
|---|--|
|  | Feature supported without known restriction<br><br>[Info] is used to highlight useful information about how to install, configure or use the feature |
|  | [Restriction]feature supported but with some restriction   |
|  | Feature not available or not supported   |

| Feature Description                 | Delivered   | Comments  |
|-------------------------------------|---|---|
| Hardware capabilities               |   |   |
| Color Display 800 x 480             |   | Color display with backlight.<br><br>[Info] Display switches to screensaver mode after a programmable timeout.  |
| External audio jack connector 3.5mm |  | Connection of a headset or a meeting room module (loudspeaker or handsfree module).   |
| 2-port USB 1.1/2.0                  |  | Only connection of memory stick and/or headset.<br><br>[Info] USB connectors are not intended for the powering of USB accessories (except memory sticks or headsets) and this use is not supported in case of malfunction. Total output current for USB connectors is 600 mA (3 W). Example: if 500 mA are drawn from one USB port to power a standard device, then only 100 mA are available for the second USB port for a low power device. |
| 2-port Ethernet                     |  | Ethernet 10/100/1000 Mbps for connection to the LAN (LAN port) and to a PC (PC port).<br><br>[Info] LAN port is PoE 802.3af compliant. 8082 My IC Phone is Class 3 PD (Powered Device consuming not more than 12.95 W). More information about PoE here.  |
| Touchscreen                         |  | Touchscreen for interaction of the terminal with the end user.<br><br>[Info] To clean up the screen, use a lint-free, soft cloth. It may be very slightly dampened by water.  |

| Feature Description       | Delivered | Comments  |
|---------------------------|-----------|---|
| Haptic (tactile) feedback |           | <p>Haptic (tactile) feedback is the mechanical feedback (vibration) provided by the touchscreen to improve interaction with the end user.</p> <p>[Info] The haptic (tactile) feedback is only active when pressing alphabetic keys or dialpad keys.</p> <p>[Info] At first initialization of the phone the haptic (tactile) feedback is deactivated. To enable haptic (tactile) feedback go to :<br/>Settings &gt; Device &gt; Phone Configuration</p>  |
| Bluetooth® handset        |           | <p>Connection of the Bluetooth® handset or a Bluetooth® headset.</p> <p>[Info] The Bluetooth® handset is already paired to the terminal at the factory.</p> <p>[Info] Bluetooth® handset software is embedded in the 8082 My IC Phone software package. Automatic Bluetooth® handset software upgrade is done while 8082 My IC Phone is upgrading.</p> <p>[Info] When battery is completely discharged, full battery charge is reached after 16 hours of charge on the cradle.</p> <p>[Info] When battery is fully charged:</p> <ul style="list-style-type: none"> <li>- talk time is 10 hours</li> <li>- standby time is 60 hours (handset removed from cradle and in idle mode).</li> </ul> <p>[Info] MAC address of the Bluetooth® handset is printed on the label behind the battery. When Bluetooth® handset is paired to the 8082 My IC Phone, the MAC address can be checked in:<br/>Settings &gt; Device &gt; Bluetooth</p> |
|                           |           | [Restriction] Bluetooth® Handset does not support wideband codecs.  |
| Ingress protection        |           | <p>Based on document: Degrees of Protection provided by Enclosures, (IP code) EN 60529</p> <p>Following classification is reached:</p> <ul style="list-style-type: none"> <li>- IP 50 protection level is to avoid visible dust under the LCD display window (this level is valid only for the LCD display area).</li> <li>- IP 20 protection level for the terminal (applies NFC20-010 and DIN40050 standards) =&gt; test sphere 12.5mm</li> </ul> <p>The phone remains functional after the tests.</p>  |



| Feature Description                    | Delivered | Comments   |
|--|-----------|--|
| Accessories                            |           | Items intended for use with 8082 My IC Phone which must be ordered separately in the ALE commercial catalog  |
| Corded comfort handset                 |           | [Info] Compatible only with HW-2 version.<br><br>Reference: 3MG27032AA   |
| Power injector over Ethernet interface |           | Powering of the terminal in case the Ethernet switch, which 8082 My IC Phone is connected to, does not provide PoE.<br><br>Reference:<br><ul style="list-style-type: none"> <li>. 3MG27035AA for European countries (except countries listed below)</li> <li>. 3MG27035AR for Argentina</li> <li>. 3MG27035AS for Australia</li> <li>. 3MG27035BR for Brazil</li> <li>. 3MG27035CH for Switzerland</li> <li>. 3MG27035CN for China</li> <li>. 3MG27035IN for India</li> <li>. 3MG27035IT for Italy</li> <li>. 3MG27035JP for Japan</li> <li>. 3MG27035UK for the United Kingdom</li> <li>. 3MG27035US for the USA</li> </ul> |
| Power jack adaptor                     |           | Powering of the terminal in case, neither the Ethernet switch which 8082 My IC Phone is connected to, nor power injector are used.<br><br>[Info] Compatible only with HW-2 version.<br><br>Reference:<br><ul style="list-style-type: none"> <li>. 3MG27006AA for European countries</li> <li>. 3MG27006AR for Argentina</li> <li>. 3MG27006RW for other countries</li> </ul>   |
| Locking kit                            |           | Small mechanical part designed to lock to the foot of the terminal. It provides a security slot for connection to a Kensington security cable.<br><br>Reference: 3MG27033AA  |
| Headsets                               |           | References:<br>3GV 28045AB: Corded Headset Jabra/GN Netcom 2100 mono-aural<br>3GV 28046AB: Corded Headset Jabra/GN Netcom 2100 bi-aural<br>3GV 28047AB: Corded Headset Plantronics H251 mono-aural<br>3GV 28048AB: Corded Headset Plantronics H261 bi-aural<br><br>Other headsets not orderable in the ALE commercial catalog will be approved through the AAPP process and listed on the Enterprise Business  |

| Feature Description                              | Delivered | Comments  |
|--|-----------|---|
|  |           | Portal.   |
|  |           | [Info] To make the headset operational, a manual action on 8082 My IC Phone may be necessary. For instance, after pairing a Bluetooth® headset, you must make sure that the accessory type "Bluetooth" is correctly selected in the audio settings. |
|  |           | [Restriction] List of approved headsets for 8082 My IC Phone through the AAPP process is currently empty.   |
|  |           | [Restriction] Headsets not listed above and not in the AAPP approved list are not supported in case of malfunction.   |
|  |           | [Restriction] Headsets connected in USB mode are not supported.   |
| Battery for Bluetooth® handset                   |           | Same item as for the Bluetooth® handset of IP Touch 4068.<br>Reference: 3GV28041AB  |
| Webcam   |           | Logitech C920.<br>Reference: 3MG27024AA   |
| Protocols  |           |   |
| Network TCP / IP                                 |           |   |
| 802.1 P/Q  |           |   |
| Automatic VLAN Assignment (AVA) (only OpenTouch) |           |   |
| DHCP   |           |   |
| SNTP + time zone management                      |           |   |
| LLDP (only OpenTouch)                            |           | [Info] It is not possible to manage LLDP-VLAN through 8082 My IC Phone configuration menu.  |
| LLDP geolocalization (only OpenTouch)            |           | [Restriction] The location information can not be updated in time in local MMI after the 8082 My IC Phone acquired the LLDP message from switch port.   |
| LLDP POE (only OpenTouch)                        |           |   |
| Quality of Service (QoS)                         |           | QoS tags for audio (RTP) and SIP signaling packets:<br>layer 3: Differentiated Services (DiffServ) with IP TOS field<br>layer 2: IEEE 802.1.p   |
| SIP User Agent                                   |           |   |

| Feature Description  | Delivered | Comments  |
|--|-----------|---|
| Support of RTP/RTCP  |           |   |
| IPv6   |           |   |
| Security   |           |   |
| http/https client  |           |   |
| User password (only OXO)                                   |           | Manages voice mail access and phone set unlock.   |
| GUI (system) password (only OpenTouch)                     |           | Monitored by ChangePassword setting (true for activation, false for deactivation).  |
| TUI password (only OpenTouch)                              |           | Manages voice mail access.<br>Access not possible on the phone set. Access possible through My IC Desktop.  |
| 2-port Ethernet switch management                          |           | [Info] Possibility to deactivate PC port for security reason.   |
| 802.1x MD5/TLS Authentication                              |           |   |
| SIP TLS + sRTP   |           |   |
| Certificate download                                       |           |   |
| Save / Restore of user's personal settings (customization) |           |   |
| Audio  |           |   |
| Ringing melodies (normal, progressive, beep)               |           | Several MP3 ringing melodies are embedded in the terminal. Selection of the preferred melody in the user's settings.  |
|  |           | It is not possible to upload MP3 files on the terminal for use as ringing melodies.   |
| Handset mode   |           | Narrowband codecs:<br>G711 (64kbit/s): A law and $\mu$ law<br>G729  |
|  |           | [Restriction] Bluetooth® handset does not support wideband codecs.  |
| Handsfree mode   |           | Narrowband codecs:<br>G711 (64kbit/s): A law and $\mu$ law<br>G729<br>Wideband codecs:<br>G722 (48kbit/s, 56kbit/s, 64kbit/s, framing 20ms)<br>G722.2 also called AMR-WB. Bit rates from 6.60 to 23.85 kbit/s |
| Group listening mode                                       |           | Narrowband codecs:<br>G711 (64kbit/s): A law and $\mu$ law<br>G729  |

| Feature Description   | Delivered | Comments  |
|---|-----------|---|
|   |           | Wideband codecs (Loudspeaker part only):<br>G722 (48kbit/s, 56kbit/s, 64kbit/s, framing 20ms)<br>G722.2 also called AMR-WB. Bit rates from 6.60 to 23.85 kbit/s   |
| DTMF / feedback tone management   |           |   |
| Microphone mute   |           | For all audio modes (handset, handsfree, headset)   |
| Tone management (ringback tone, busy tone, call waiting tone, ...) (local or with DM) |           |   |
| Hearing aids compatibility  |           |   |
| Audio player  |           | Decoding directly files from the USB memory stick.<br><br>[Info] Audio formats supported: mp3, aac.<br><br>[Info] It is necessary to keep the USB memory stick connected when playing audio files because audio files cannot be uploaded on the terminal.<br><br>[Info] See also Media file manager |
| Audio volume management   |           | Volume +/- for all audio modes (handset, handsfree, headset).   |
| Telephony   |           |   |
| Make Call   |           |   |
| Call Transfer   |           |   |
| Receive Call  |           |   |
| Receive Call (auto-answer)  |           |   |
| Music on hold   |           |   |
| Reject Call = Ignore Call   |           |   |
| Call Deflect  |           |   |
| Call Hold / Resume  |           |   |
| Enquiry call (make a 2nd call)  |           |   |
| Conference (local 3 parties)  |           |   |
| Conference (n mode) via add participant   |           |   |
| Manual dialing  |           |   |
| Redial from Call History or Contacts  |           | [Restriction] The terminal does not generate the trunk line access code (generally a leading "0") when it dials automatically numbers from Call   |

| Feature Description   | Delivered | Comments   |
|---|-----------|--|
|   |           | History or Contacts. Therefore external short numbers will fail unless specific configuration is implemented for these numbers in the call server (example: 3699 to call the "Speaking Clock" in France).  |
| Busy Call   |           | <p>[Info] Busy tone is notified to the caller when 8082 My IC Phone has reached « SIPMaxCall » limit. See also "Multi-line feature" below.</p> <p>[Info] When the number of active calls is lower than "SIPMaxCall", the terminal is considered as having free resource and therefore busy tone is not notified to the caller.</p> |
| Call failure notification management                            |           |  |
| Phone state notification  |           | Top bar area with information about current phone state. Key press on this area restores the communication screen.   |
| Voice mail (consultation with DTMF, left message, notification) |           |  |
| Voice mail notification   |           | <p>[Info] Also called visual voice mail.</p> <p>VM log is splitted in two lists: 'New' and 'Messages'. Voice mails listed in 'New' switch to 'Messages' list as soon as they are listened.</p>   |
| Call recording (in VM or multi-parties conference)              |           |  |
| CLIR (caller id hidden)   |           | [Info] Activate or deactivate CLIR in Settings > Application > Telephony > Hide identity   |
| Multi-line  |           | [Info] The number of concurrent calls is linked to the 8082 My IC Phone setting called "SIPMaxCall".   |
|   |           | [Restriction] When the setting "SIPMaxCall" is modified on the DM, it is mandatory to reset the 8082 My IC Phone so it can take the new value into account.  |
| Broker call (switch between 2 calls)                            |           |  |
| Call back request (CBR)   |           | [Restriction] Supported with OT via voice prompt and DTMF code. Behavior depends on user's parameter "consider the user busy if one device is busy".   |
|   |           | Not supported on OXO.  |
| SEPLOS codes forwarding + return codes                          |           |  |
| Transfer in ringing   |           |  |

| Feature Description  | Delivered | Comments  |
|--|-----------|---|
| Multi Device Routing<br>(only OpenTouch)   |           | [Restriction] It is not allowed to use an OT user for 'other phone' routing.  |
| Call Forward basic routing<br>(only OXO)   |           |   |
| Video  |           |   |
| Video peer-to-peer<br>between two 8082 My IC<br>Phone sets                                     |           | [Info] Only Logitech C920 webcams are supported.  |
|  |           | [Restriction] No video conference call supported.<br>[Restriction] No video call transfer supported.  |
|  |           | [Restriction] If A in video call with B, then A calls C (audio call) so B is held, then conference between A and B and C is established, then C leaves the conference, then video escalation between A and B should be possible but is not.   |
| Video peer-to-peer<br>between a 8082 My IC<br>Phone set and an OTC<br>iPad<br>(only OpenTouch) |           | Works with OTC iPad versions available on the Apple Store.  |
|  |           | [Restriction] On iPad side, no possibility to refuse a video escalation.  |
| Video with doorcam<br>(only OXO)   |           | [Info] Doorcams will be approved through the AAPP process and listed on the Enterprise Business Portal.<br>Today only Linkcom Link Slim IP Door Phone is supported<br><a href="http://www.linkcom.fr/en/door-phone/portier/link-slim-ip-door-phone">www.linkcom.fr/en/door-phone/portier/link-slim-ip-door-phone</a><br><br>Multiple instances of doorcams supported. |
|  |           | [Restriction] Doorcam username/firstname must start with DOORCAM (uppercase).   |
| Video in User Service  |           | The user can see his/her video by starting local video in User Service menu.  |
| High Availability  |           |   |
| Survivability<br>(only OpenTouch)  |           | Only for OpenTouch (SIP Server)<br><br>[Info] Take care that survivability "keepalive" timer is not too short (30s is a minimum).   |
| DHCP and DM survivability  |           |   |
| Serviceability   |           |   |
| Provisioning from DM<br>(Device Manager)   |           | Configuration files, SW download.   |

| Feature Description                            | Delivered | Comments  |
|--|-----------|---|
| Secured telnet (SSH)                           |           | See TG0065  |
| Terminal software download and upgrade         |           | See Hints for upgrade section.  |
| Embedded Services                              |           | See TG0065  |
| Migration                                      |           | [Info] Proceed to a flash reset before migrating a terminal from a system to another.   |
| Software version awareness                     |           | [Info] During boot, display of SW version (e.g. "R250.01.002.1") on the top left side of the screen during boot step 1.<br>During upgrade, display of upgrade info like "R260.01.010.4 -> R260.01.011.0" on the top left side of the screen.  |
| Device auto-discovery (only OpenTouch)         |           | When the user first connects the device, he/she is asked to provide login information. The DM server automatically creates DM configuration files for the device according to the login information and links the device phone number to the hardware (MAC address) device.               |
|  |           | [Restriction] This feature works provided that the internal flash memory contains R250 1.008.4 or newer version.  |
| Applications                                   |           |   |
| Homepage                                       |           | Choice between "standard" and "advanced" modes.   |
|  |           | [Restriction] After reboot, the homepage is always back in "standard" mode. If need be, the user can switch back to "advanced" mode.  |
| Contacts: local directory (filled out by user) |           | [Info] The maximum number of Contacts is limited by the setting DirMaxContact which is by default set to 500 for OT. It is possible to modify DirMaxContact: Settings > Admin (+ enter password) > Application > Address book > Maximum contact number for directory.<br>0 < Value ≤ 1000 |
|  |           | [Info] CLI: if last name is not available when creating a new contact from the Call History, contact is filled with the phone number.   |
| Favorites                                      |           | Subset of Contacts list   |
| Question Mark Information Screen               |           | [Info] If there is a wrong manipulation on the phone, there will be a black screen and a popup window with a question mark icon displayed on the screen indicating the reason of the issue.   |
| Search by name                                 |           | [Restriction] When search by firstname is used, some contacts may be missing if long list of users is returned.   |
|  |           | [Restriction] Sometimes the picture from external LDAP is not retrieved.  |
|  |           | [Restriction] When searching a contact name with accent, the contact may not be retrieved.  |

| Feature Description   | Delivered | Comments  |
|---|-----------|---|
| Call history  |           | See also "Redial from Call History or Contacts".<br><br>Call log is splitted in two lists: 'New' and 'History'. As soon as 'New' list is opened and closed, all listed calls switch to 'Historic' list.   |
|   |           | [Restriction] When an external call is transferred from set A to set B, then set A number is displayed on set B instead of the external number.   |
| Programmable keys / speed dial keys   |           | Possibility to create/modify/delete/move contacts keys, to move default keys, to reset keys configuration.<br><br>[Info] Available only in homepage "standard" mode.<br><br>[Info] To enable the programmable keys, the configuration file has to be set manually by adding the following setting:<br><setting id="EnableWebappProgkeys" value="true" override="true"/><br>You also need to set the 'override' attribute to false for the HomepageKeys setting. |
| Auto-answer / receive 3rd party call for remote control by softphone (only OpenTouch) |           | "Click to answer"<br><br>When a user receives a call, his/her 8082 My IC Phone rings and displays the call. An "answer call" button appears on the OTC client. The user clicks on this button to answer the call and the 8082 My IC Phone takes the call.   |
| Settings (user, device...)  |           |   |
| Phone Settings  |           | [Restriction] Entries in Admin Settings for eMail, Chat, Save Restore are displayed in the list of the phone settings but cannot be used because these applications are not available yet.  |
| Settings (USB, Bluetooth®, etc)   |           | [Info] User can't access Bluetooth® configuration during step 2 of the phone reboot. He/she needs to wait until step 5 (last initialization step).  |
| Customization of the GUI  |           | User can change the skin using a list of skins defined in the user's settings. The change of skin occurs without reboot. Duration to change the skin is about 35s.<br><br>[Info] In advanced homepage mode, up to 3 previews are allowed. See also "Programmable keys / speed dial keys".   |
| Wake up   |           | Local application   |
| Screensaver mode  |           | [Info] The screensaver mode is entered after the time configured in the settings. It can be disabled using the settings parameters.   |
| Magnifying glass  |           | For visually impaired people.   |
| Dynamic virtual assistant (DVA) (only OpenTouch)                                      |           | [Info] This feature is valid for OT only. It allows the callee to deflect an incoming call to a virtual assistant which allows caller to notify a urgent call to the callee or post a message in his/her voicemail.   |



| Feature Description                            | Delivered | Comments   |
|--|-----------|--|
| Bluetooth® pairing                             |           |  |
| API for external application                   |           | [Info] Only use of certified applications from AAPP website is supported. Certified applications have IWR available.   |
| Graphical User Interface (GUI) in 29 languages |           | [Info] Some rare labels translations are still missing.  |
| Lock / unlock / autolock                       |           |  |
| Media file manager                             |           | <p>[Info] Only support of audio files (mp3, aac) and picture files (jpg/jpeg, png, bmp) on a USB memory stick connected to a USB port of 8082 My IC Phone.</p> <p>[Info] Only support of FAT16/32 filesystem on USB memory stick (32GBytes max). Only first FAT partition is used.</p> <p>[Info] The audio and picture files to be scanned must be located in a specific folder of the USB memory stick. This folder name must be set in Settings &gt; Application &gt; My files &gt; UsbRootDirectory. Default value is /My IC Phone</p> <p>[Info] For best phone performance the recommended picture size for local avatar picture is 100x100 pixels (30 kbytes). Recommended picture size for background and screensaver pictures is 800x480 pixels (100 kbytes).</p> <p>[Info] Avatar picture is only used locally on the phone and is not transferred to the distant callee.</p> <p>[Info] Only pictures of the User Space can be used for Screensaver. Pictures located on the USB stick need to be copied on the phone before being set in the screensaver.</p> |
|  |           | <p>[Restriction] File manager scans UsbRootDirectory folder (see info above) and handles only the first 200 files (whatever format, audio or picture or else) as a flat list in alphabetical order. Only audio and picture files that are included in the first 200 files are taken into account by the set.</p> <p>[Restriction] Files on USB memory stick are not detected if USB memory stick is plugged before power up of 8082 My IC Phone.</p> <p>[Restriction] Audio files cannot be copied on the terminal.</p> <p>[Restriction] It is not possible to copy files from the terminal to the USB memory stick.</p>   |

| Feature Description                 | Delivered | Comments   |
|-------------------------------------|-----------|--|
|                                     |           | [Restriction] It is not possible to use the terminal to remove files from the USB memory stick.  |
| Telephony Presence (only OpenTouch) |           |  |
| Manager / Assistant 3:1 (OpenTouch) |           | <p>[Info] The feature is valid for up to three managers linked to one assistant (3 :1)</p> <p>[Info] Manager has no possibility to enter directly a call number in his/her white list. A contact card must be created before adding it in the white list.</p> <p>[Info] It is recommended to create entries in the white list from contacts with names, as contacts with number only would not be displayed in case of performing a search.</p> <p>[Info] Two key presses are required to pickup a monitored call: press on monitored call notification, answer call.</p> <p>[Info] It is recommended that Assistant does not use routing and overflow because Manager is not aware of these configurations. Manager is not aware of Assistant's absence either.</p> <p>[Info] It is recommended that Assistant has a sufficient number of lines to be available for the Manager. Consequently setting "SIPMaxCall" should be <math>\geq 3</math> and setting "ConsiderBusyIfOneLine" should not be set.</p> <p>[Info] Manager and Assistant must not hide their identity and keep the default identity setting (Settings &gt; Application &gt; Telephony &gt; Hide identity = no).</p> <p>[Info] There is no presence information in the conversation screen. Therefore it is necessary to return to the homepage to get the presence status of the Manager (for the Assistant) or the Assistant (for the Manager).</p> <p>[Info] Multi-device: after getting control of the call, Manager or Assistant cannot use the Multi-device feature to switch their telephony device.</p> <p>[Info] Call notification is visual and audible. The audible method is made up of 3 beeps. Some users might consider that these beeps are not very loud.</p> <p>[Info] Manager/Assistant feature is not operational when 8082 My IC Phone is in "Survivability mode".</p> |

| Feature Description           | Delivered | Comments   |
|-------------------------------|-----------|--|
|                               |           | <p>[Restriction] Manager: when Manager is activated, routing profile is deactivated. If manager mode is deactivated, it is necessary to re-activate routing profile manually. If manager activates a forward, delegation mode is cancelled.</p> <p>[Restriction] Call log may be inconsistent.</p> <p>[Restriction] Intruding is not supported.</p> <p>[Restriction] When three managers are linked to the attendant, the manager list needs to be scroll down to fully display 3rd manager name.</p>  |
| Manager / Assistant 1:1 (OXO) |           | <p>[Info] The feature is valid for one manager linked to one assistant (1:1). Only manager's set is 8082 My IC Phone, assistant's is an IP Touch.</p> <p>[Info] It is recommended that Assistant does not use routing and overflow because Manager is not aware of these configurations.</p> <p>[Info] Manager must not hide his/her identity and keep the default identity setting (Settings &gt; Application &gt; Telephony &gt; Hide identity = no).</p> <p>[Info] Manager/Assistant feature is not operational when 8082 My IC Phone is in "Survivability mode".</p> <p>[Restriction] No white list.</p> <p>[Restriction] No telephony presence.</p> <p>[Restriction] No "Manager monitors the calls and Assistant receives them" mode.</p> <p>[Restriction] Manager: when Manager is activated, routing profile is deactivated. If manager mode is deactivated, it is necessary to re-activate routing profile manually. If manager activates a forward, delegation mode is cancelled.</p> <p>[Restriction] Call log may be inconsistent.</p> <p>[Restriction] Intruding is not supported.</p> <p>[Restriction] In some cases, messages are left to assistant's voice mail instead of manager's voice mail.</p> |

| Feature Description                              | Delivered | Comments  |
|--|-----------|---|
| Supervision and call pick-up<br>(only OpenTouch) |           | [Info] Maximum number of supervised users is 10.<br>[Info] Each supervisor or supervised user can belong to only one group.   |
| Other certified applications                     |           | [Info] Certified applications are available in IWR section of the Enterprise Business Portal (Customer Support > Technical Support > Application Partner Interworking Reports > Products > OmniTouch My IC Phone) |
| User Manual                                      |           | [Info] 29 languages in pdf format.  |

## 7 Bugs corrected in version 1.012.x

crms00xxxxxx is an internal ALE notation for registration of Change Requests (CR). Below is the list of CR implemented in 1.012.x.

### 7.1 Bugs corrected in version 1.012.6 vs. version 1.012.5

| CR version<br>1.012.6 | Headline                                      |
|-----------------------|---|
| crms00454677          | My IC 8082 Bluetooth handset problem.         |
| crms00452558          | Troubles with the new 8082 Bluetooth Handsets |
| crms00451357          | Bluetooth handset loses connection with set.  |
| crms00444963          | pairing lost on VHE with bluetooth handset    |

### 7.2 Bugs corrected in version 1.012.5 vs. version 1.012.3

| CR version<br>1.012.5 | Headline  |
|-----------------------|---|
| crms00419446          | crash ICT audio on vhe  |
| crms00441622          | Auto answer of 2nd call by lifting the handset, knowing that the first call is automatically put on hold. |
| crms00441917          | MYICPhone R260: parsing error on lanpbx.cfg while bascul to NOE mode                                      |
| crms00450742          | ict audio crash on vhe after search by name   |
| crms00430827          | Manager/Assistant application without user photo//910 BETA TEST//   |
| crms00437656          | My IC Phone hotel dialpad keys localization   |
| crms00440735          | VHE translation issue when in Korean Language   |
| crms00442067          | MyICPhone R260: retrieving from CS IP address not done in the correct order in lanpbx.cfg                 |
| crms00444970          | ictaudio crash on vhe   |
| crms00450444          | Portuguese (EU) spelling mistake on MY IC 8082 phones   |
| crms00451840          | OpenTouch / Rel 1.3 / VHE reset after ICT audio crash   |

### 7.3 Bugs corrected in version 1.012.2 vs. version 1.012.1

| CR version<br>1.012.2 | Headline   |
|-----------------------|--|
| crms00440406          | VHE user with UM exchange 2010 erase the voice message all email are erased in box |
| crms00418622          | Loss of webservices when using some special characters                             |

## 7.4 Bugs corrected in version 1.012.0 vs. version 1.011.x

| CR version<br>1.012.0 | Headline   |
|-----------------------|--|
| crms00403698          | SIP OBS: default VoIP-RTP framing retained by OXO is not always 20ms as expected |
| crms00415002          | MyIC Phone R260: cannot change the volume on Plantronics BT headset from VHE     |
| crms00416036          | 8082 my ic phone date format in Chinese cannot display properly                  |

## 8 List of 8082 My IC Phone settings

Column "default value" is the value assigned to the setting at power up of the phone. Note that default values in following tables may be overridden by other values coming from the call server centralized DM (Device Management) when the DM sends its configuration files to 8082 My IC Phone during the initialization phase of the phone.



Warning

This list is given only for information purpose.

The Business Partners are not allowed to use this information in order to modify optional settings file. Alcatel-Lucent Enterprise is not responsible for the misuse of these settings without Technical Support agreement. Misuse of settings without Technical Support agreement may force to proceed to a flash reset of the set.

Any setting modification must be recorded, and this record must be sent to Technical Support on request.

### 8.1 Settings which request a phone reset to be taken into account

| name                              | default value  | category            | description  |
|-----------------------------------|----------------|---------------------|--|
| AudioPayloadTypes                 | 101;96;117     | Audio               | dtmf pt;red pt;amr pt  |
| ComLogVoiceMailPollingTimeout     | 0              | Comlog              | Disable/enable voice mail polling period   |
| CurrentAdmcfgTimeZone             | Universal      | Date                | current TZ env. variable   |
| CurrentDemoMode                   | false          | Phone configuration | If this setting is set to 'true', the phone set will boot into demo mode         |
| CurrentDemoType                   | idle           | Phone configuration | If demo mode is enable, this setting shows the demo type                         |
| CurrentEnetcfgDhcpMode            | Dynamic        | IP                  | Current DHCP client Mode Status  |
| CurrentEnetcfgDhcpUserClass       | ictouch.class0 | Network             | This setting contains the value of 'user class' option to be sent to DHCP server |
| CurrentEnetcfgDhcpUserClassEnable | false          | Network             | 'user class' option for DHCP enabled/disabled                                    |
| CurrentEnetcfgDmBackupUrl         |                | DM                  | Backup DM server url   |
| CurrentEnetcfgDmUrl               |                | DM                  | DM server url  |
| CurrentEnetcfgDns1                | 0.0.0.0        | DNS                 | First DNS Server   |
| CurrentEnetcfgDns2                | 0.0.0.0        | DNS                 | Second DNS Server  |
| CurrentEnetcfgDns3                | 0.0.0.0        | DNS                 | Third DNS Server   |
| CurrentEnetcfgDomain              |                | IP                  | Domain ex:alcatel-lucent.com   |
| CurrentEnetcfgInterface           | eth0           | IP                  | Network Interface Name   |
| CurrentEnetcfgIpaddr              | 0.0.0.0        | IP                  | IP address   |
| CurrentEnetcfgMacaddr             | 00:00:00:00:0  | Network             | MAC address  |

|                                       |                 |          |  |
|---------------------------------------|-----------------|----------|--|
|                                       | 0:00            |          |  |
| CurrentEnetcfgRouter                  | 0.0.0.0         | IP       | Default Gateway  |
| CurrentEnetcfgSntpSyncStatus          | NO              | Date     | Indicates if system clock is updated with the SNTP server. This value is updated every SntpRefreshPeriod |
| CurrentEnetcfgSubnet                  | 255.255.255.255 | IP       | Subnet mask  |
| CurrentEnetcfgVlan                    | 4095            | IP       | If Vlan is enable, this setting contains vlan number   |
| CurrentEthlcfgLanAuto                 | true            | Ethernet | LAN interface auto negotiation mode enable/disable   |
| CurrentEthlcfgLanDuplex               | Full            | Ethernet | LAN interface duplex mode (full/half)  |
| CurrentEthlcfgLanSpeed                | 100             | Ethernet | LAN interface Speed  |
| CurrentEthlcfgPcAuto                  | true            | Ethernet | PC interface auto negotiation mode enable/disable  |
| CurrentEthlcfgPcDuplex                | Full            | Ethernet | PC interface duplex mode (full/half)   |
| CurrentEthlcfgPcSpeed                 | 100             | Ethernet | PC interface Speed   |
| CurrentLldpcfgAssetid                 |                 | LLDP     | Custom ID set by DM. By default this setting contains the mac address                                    |
| CurrentLldpcfgCivicAddressLci         |                 | LLDP     | Civic address localisation Value   |
| CurrentLldpcfgCoordinateBasedLocation |                 | LLDP     | Coordinate based localisation Value  |
| CurrentLldpcfgEcsElin                 |                 | LLDP     | ECS ELIN format localisation Value   |
| CurrentLldpcfgPowerAccepted           | false           | LLDP     | If the switch accepts to provide the requested power value this setting is set to 'true'                 |
| CurrentLldpcfgPowerPriority           | 2               | LLDP     | Power priority (level) requested by ICTouch to the switch  |
| CurrentLldpcfgPowerRequested          | 130             | LLDP     | Value of the power requested by ICTouch  |
| CurrentLldpcfgPowerValue              | 0               | LLDP     | The switch power answer to ICTouch   |
| CurrentSecucfgPcPort                  | false           | Security | PC port Status   |
| CurrentSecucfgPcPortVlanFilter        | false           | Security | Activation of Vlan filtering feature on PC port  |
| CurrentWpa8021xcfgLogin               | ALCICT          | 802.1x   | login used during 802.1x authentication  |
| CurrentWpa8021xcfgMac2login           | false           | 802.1x   | Says if mac is added to 802.1x login   |
| CurrentWpa8021xcfgMd5Passwd           |                 | 802.1x   | MD5 password used during 802.1x authentication   |
| CurrentWpa8021xcfgMode                | OFF             | 802.1x   | 802.1x authentication enable/disable   |
| CurrentWpa8021xcfgServerAuthent       | false           | 802.1x   | Enable/Disable server authentication in 802.1x TLS handshake. Set through local MMI                      |
| DeveloperMode                         | false           | Log      | If set to true, Run the uncompressed javascript with logs.   |



|                 |           |  |
|-----------------|-----------|--|
|                 |           | <p>used by DM to set the time zone.<br/> VHE supports a predefined list for time zones;this list should cover all known zones.<br/> Supported values are following<br/> [CONTINENT/CAPITAL] entries:<br/> [Universal] (UTC) Universal<br/> [Pacific/Midway] (GMT-11:00)<br/> Midway Island, Samoa<br/> [America/Adak] (GMT-10:00)<br/> Adak, Hawaii [Pacific/Marquesas]<br/> (GMT-09:30) Marquesas Islands<br/> [America/Anchorage] (GMT-09:00) Anchorage, Alaska<br/> [Pacific/Gambier] (GMT-09:00)<br/> Gambier Islands<br/> [America/Ensenada] (GMT-08:00)<br/> Ensenada, Tijuana, Baja California<br/> [America/Los_Angeles] (GMT-08:00) Los Angeles, (Pacific Time: US and Canada ) [America/Chihuahua]<br/> (GMT-07:00) Chihuahua, La Paz, Mazatlan<br/> [America/Dawson_Creek] (GMT-07:00) Dawson Creek, Arizona<br/> [America/Denver] (GMT-07:00)<br/> Denver, Mountain Time (US and Canada)<br/> [America/Belize] (GMT-06:00)<br/> Belize, Saskatchewan, Central America<br/> [America/Cancun] (GMT-06:00)<br/> Cancun, Guadalajara, Mexico City, Monterrey<br/> [America/Chicago] (GMT-06:00)<br/> Chicago, Central Time (US and Canada)<br/> [Chile/EasterIsland] (GMT-06:00)<br/> Easter Island [America/Bogota]<br/> (GMT-05:00) Bogota, Lima, Quito, Rio Branco<br/> [America/Havana] (GMT-05:00)<br/> Havana [America/New_York]<br/> (GMT-05:00) New York, Eastern Time (US and Canada) [America/Caracas]<br/> (GMT-04:30) Caracas<br/> [America/Campo_Grande] (GMT-04:00) Campo Grande (Brazil)<br/> [America/Glace_Bay] (GMT-04:00)<br/> Glace Bay, Goose Bay (Atlantic Time)<br/> [America/La_Paz] (GMT-04:00)<br/> La Paz [America/Santiago]<br/> (GMT-04:00) Santiago<br/> [Atlantic/Stanley] (GMT-04:00)<br/> Stanley, Falkland Islands<br/> [America/St_Johns] (GMT-03:30)<br/> St Johns, Newfoundland<br/> [America/Argentina/Buenos_Aires] (GMT-</p> |
| DmAdmcfTimeZone | Universal | Date   |

|  |  |   |
|--|--|---|
|  |  | 03:00) Buenos Aires<br>[America/Godthab] (GMT-03:00)<br>Godthab (Greenland)<br>[America/Miquelon] (GMT-03:00)<br>Miquelon, St. Pierre<br>[America/Montevideo] (GMT-03:00)<br>Montevideo<br>[America/Sao_Paulo] (GMT-03:00)<br>Sao Paulo [America/Noronha]<br>(GMT-02:00) Mid-Atlantic<br>[Atlantic/Azores] (GMT-01:00)<br>Azores [Atlantic/Cape_Verde]<br>(GMT-01:00) Cape Verde Is.<br>[Africa/Abidjan] (GMT) Abidjan,<br>Monrovia, Reykjavik<br>[Europe/Belfast] (GMT) Belfast<br>[Europe/Dublin] (GMT) Dublin<br>[Europe/Lisbon] (GMT) Lisbon<br>[Europe/London] (GMT)<br>London [Africa/Algiers]<br>(GMT+01:00) Algiers, West Central Africa<br>[Europe/Amsterdam]<br>(GMT+01:00) Amsterdam, Berlin, Bern, Rome,<br>Stockholm, Vienna<br>[Europe/Belgrade] (GMT+01:00)<br>Belgrade, Bratislava, Budapest, Ljubljana,<br>Prague [Europe/Brussels]<br>(GMT+01:00) Brussels, Copenhagen, Madrid,<br>Paris [Europe/Sarajevo]<br>(GMT+01:00) Sarajevo, Skopje, Warsaw,<br>Zagreb [Africa/Windhoek]<br>(GMT+01:00) Windhoek<br>[Europe/Athens] (GMT+02:00)<br>Athens, Bucharest [Asia/Beirut]<br>(GMT+02:00) Beirut<br>[Africa/Blantyre] (GMT+02:00)<br>Blantyre, Harare, Pretoria<br>[Africa/Cairo] (GMT+02:00)<br>Cairo [Asia/Damascus]<br>(GMT+02:00) Damascus<br>[Asia/Gaza] (GMT+02:00)<br>Gaza [Europe/Helsinki]<br>(GMT+02:00) Helsinki, Kyiv, Riga, Sofia,<br>Tallinn, Vilnius [Europe/Istanbul]<br>(GMT+02:00) Istanbul<br>[Asia/Jerusalem] (GMT+02:00)<br>Jerusalem [Europe/Minsk]<br>(GMT+02:00) Minsk [Asia/Riyadh]<br>(GMT+03:00) Riyadh, Baghdad, Kuwait, Nairobi<br>[Asia/Tehran] (GMT+03:30)<br>Tehran [Asia/Dubai] |
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|  |  | (GMT+04:00) Dubai, Abu Dhabi, Muscat<br>[Europe/Moscow]<br>(GMT+04:00) Moscow, St. Petersburg,<br>Volgograd [Asia/Yerevan]<br>(GMT+04:00) Yerevan [Asia/Kabul]<br>(GMT+04:30) Kabul (GMT+05:00)<br>[Asia/Tashkent]<br>Tashkent, Islamabad, Karachi<br>[Asia/Kolkata] (GMT+05:30)<br>Kolkata, Chennai, Mumbai, New Delhi<br>[Asia/Katmandu] (GMT+05:45)<br>Kathmandu [Asia/Dhaka]<br>(GMT+06:00) Dhaka, Astana<br>[Asia/Yekaterinburg] (GMT+06:00)<br>Yekaterinburg [Asia/Rangoon]<br>(GMT+06:30) Rangoon<br>[Asia/Bangkok] (GMT+07:00)<br>Bangkok, Jakarta, Hanoi<br>[Asia/Novosibirsk] (GMT+07:00)<br>Novosibirsk [Asia/Hong_Kong]<br>(GMT+08:00) Hong Kong, Beijing, Chongqing,<br>Urumqi [Asia/Krasnoyarsk]<br>(GMT+08:00) Krasnoyarsk<br>[Australia/Perth] (GMT+08:00)<br>Perth [Asia/Ulaanbataar]<br>(GMT+08:00) Ulaan Bataar<br>[Australia/Eucla] (GMT+08:45)<br>Eucla [Asia/Irkutsk]<br>(GMT+09:00) Irkutsk [Asia/Tokyo]<br>(GMT+09:00) Tokyo, Osaka, Sapporo<br>[Asia/Seoul] (GMT+09:00)<br>Seoul [Australia/Adelaide]<br>(GMT+09:30) Adelaide<br>[Australia/Darwin] (GMT+09:30)<br>Darwin [Australia/Brisbane]<br>(GMT+10:00) Brisbane<br>[Australia/Hobart] (GMT+10:00)<br>Hobart [Asia/Yakutsk]<br>(GMT+10:00) Yakutsk<br>[Australia/Lord_Howe]<br>(GMT+10:30) Lord Howe Island<br>[Asia/Vladivostok] (GMT+11:00)<br>Vladivostok [Pacific/Norfolk]<br>(GMT+11:30) Norfolk Island<br>[Asia/Anadyr] (GMT+12:00)<br>Anadyr, Kamchatka<br>[Pacific/Auckland] (GMT+12:00)<br>Auckland, Wellington<br>[Asia/Magadan] (GMT+12:00)<br>Magadan [Pacific/Chatham]<br>(GMT+12:45) Chatham Islands |
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|----------------------------------|---------|-----|--|
|                                  |         |     | [Pacific/Tongatapu] (GMT+13:00)<br>Tungatapu [Pacific/Kiritimati]<br>(GMT+14:00) Kiritimati For<br>advanced users, it is possible to define custom<br>TimeZone. To define a new time<br>zone we use this format:<br>XYZ+HH[MM]; exp EST+5, EST+0530....<br>To specify day saving time we use extended<br>format:<br>XYZ+HHMM,ABC,start_day[/hour],end_day[/ho<br>ur]; exp: EST+5EDT,M4.1.0/2,M10.5.0/2 |
| DmEnetcfgDmProxy                 |         | DM  | Secondary config server (ICM) to retrieve config file (primary server is OAMP)   |
| DmEnetcfgDmProxyBackup           |         | DM  | Backup Secondary config server (ICM) to retrieve config file (primary server is OAMP)  |
| DmEnetcfgDmProxyBackupConfigPath |         | DM  | Backup Secondary config file path  |
| DmEnetcfgDmProxyBackupPort       |         | DM  | Backup Secondary DM server port  |
| DmEnetcfgDmProxyBackupProtocol   | https   | DM  | Backup Secondary DM server port  |
| DmEnetcfgDmProxyConfigPath       |         | DM  | Secondary config file path   |
| DmEnetcfgDmProxyPort             |         | DM  | Secondary DM server port   |
| DmEnetcfgDmProxyProtocol         | https   | DM  | Secondary DM server port   |
| DmEnetcfgDns1                    | 0.0.0.0 | DNS | First DNS Server   |
| DmEnetcfgDns2                    | 0.0.0.0 | DNS | Second DNS Server  |
| DmEnetcfgDns3                    | 0.0.0.0 | DNS | Third DNS Server   |
| DmEnetcfgDomain                  |         | IP  | Domain ex:alcatel-lucent.com   |
| DmEnetcfgOptionalFile            |         | SIP | Optional config file. this file should be stored in DM and contains Optional configuration   |
| DmEnetcfgSipFile                 |         | SIP | SIP config file. this file should be stored in DM and contains SIP configuration   |

|                                |       |                  |  |
|--------------------------------|-------|------------------|--|
| DmLldpcfgAssetid               |       | LLDP             | Custom ID set by DM. By default this setting contains the mac address                  |
| DmLldpcfgPowerPriority         | 2     | LLDP             | Power priority (level) requested by ICTouch to the switch                              |
| DmSecucfgPcPort                | false | Security         | Enable/Disable PC port   |
| DmSecucfgPcPortVlanFilter      | false | Security         | Activation of Vlan filtering feature on PC port  |
| DmWebappDeploymentMode         | OPEN  | Web_app          | Sets the check level of external web application's signatures                          |
| DmWpa8021xcfgMode              | OFF   | 802.1x           | Enable/Disable 802.1x authentication   |
| EnableManagerassistantPresence | false | IM               | Indicates if the telephonic presence is activated or not for the manager and assistant |
| EnableWebappAgenda             | false | Calendar         | Will enable or disable the webapp Agenda   |
| EnableWebappAudiosetting       | true  | AudioSetting     | Will enable or disable the webapp Audiosetting   |
| EnableWebappBluetooth          | true  | Bluetooth        | Will enable or disable the webapp Bluetooth  |
| EnableWebappBrowser            | false | Browser          | Will enable or disable the webapp Browser  |
| EnableWebappCommunication      | true  | Communication    | Will enable or disable the webapp Communication  |
| EnableWebappConnectivity       | true  | Connectivity     | Will enable or disable the webapp Connectivity   |
| EnableWebappContacts           | true  | Contacts         | Will enable or disable the webapp Contacts   |
| EnableWebappDate               | true  | Date             | Will enable or disable the webapp Date   |
| EnableWebappEmail              | false | Email            | Will enable or disable the webapp Email  |
| EnableWebappFilesManager       | true  | File Manager     | Will enable or disable the webapp FilesManager   |
| EnableWebappHaptic             | false | Haptic           | Will enable or disable the webapp Haptic   |
| EnableWebappHelp               | false | Help             | Will enable or disable the webapp Help   |
| EnableWebappHomepage           | true  | Homepage         | Will enable or disable the webapp Homepage   |
| EnableWebappHotel              | false | Hotel            | Will enable or disable the webapp InstantMessaging                                     |
| EnableWebappInitialization     | false | Initialization   | Will enable or disable the webapp Initialization                                       |
| EnableWebappInstantmessaging   | false | InstantMessaging | Will enable or disable the webapp InstantMessaging                                     |
| EnableWebappLock               | true  | Lock             | Will enable or disable the webapp Lock   |
| EnableWebappMagnify            | true  | Magnify          | Will enable or disable the webapp Magnify  |
| EnableWebappManagerassistant   | false | ManagerAssistant | Will enable or disable the webapp Managerassistant                                     |

|                                 |                |                     |   |
|---------------------------------|----------------|---------------------|---|
| EnableWebappNotifications       | true           | Notifications       | Will enable or disable the webapp Notifications   |
| EnableWebappProgkeys            | false          | Programmable keys   | Will enable or disable the webapp Progkeys  |
| EnableWebappScreensaver         | true           | Screensaver         | Will enable or disable the webapp Screensaver   |
| EnableWebappSearch              | true           | Search              | Will enable or disable the webapp Search  |
| EnableWebappSession             | true           | Session             | Will enable or disable the webapp Session   |
| EnableWebappSettings            | true           | Settings            | Will enable or disable the webapp Settings  |
| EnableWebappSynchronization     | true           | Synchronization     | Will enable or disable the Synchronization webapp   |
| EnableWebappUserinfo            | true           | Userinfo            | Will enable or disable the webapp Userinfo  |
| EnableWebappUserservices        | true           | Userservices        | Will enable or disable the webapp Userservices  |
| EnableWebappVoicemail           | true           | Voicemail           | Will enable or disable the webapp Voicemail   |
| EnableWebappWakeup              | true           | Wakeup              | Will enable or disable the webapp Wakeup  |
| HttpdOpen                       | false          | Log                 | Indicates if httpd is accessible from outside ICTouch   |
| IMAvailable                     | false          | IM                  | Indicates if the IM is activated or not : this includes IM presence and instant messaging features                      |
| IMLogin                         |                | IM                  | IM address of the current user  |
| LocalAdmcfgTimeZone             | Universal      | Date                | used to initialize the TZ env. variable set by local MMI  |
| LocalCtlActivateCaDeployment    | false          | Certificates        | Enable/Disable the use of the CTL file stored on the plugged USB key to authenticate the DM at next reset. By local MMI |
| LocalCtlActivateSigning         | false          | Certificates        | Activate the signature of the CTL file on the USB key. by local MMI   |
| LocalDemoMode                   | false          | Phone configuration | If this setting is set to 'true', the phone set will boot into demo mode  |
| LocalDemoType                   | idle           | Phone configuration | If demo mode is enable, this setting set the demo type  |
| LocalEnetcfgDhcpMode            | Dynamic        | IP                  | DHCP client Mode  |
| LocalEnetcfgDhcpUserClass       | ictouch.class0 | Network             | This setting contains the value of 'user class' option to be sent to DHCP server  |
| LocalEnetcfgDhcpUserClassEnable | false          | Network             | Enable/Disable 'user class' option for DHCP   |

|                               |                 |          |   |
|-------------------------------|-----------------|----------|---|
| LocalEnetcfgDmBackupUrl       |                 | DM       | Backup DM server url. This Setting is set by user                                   |
| LocalEnetcfgDmUrl             |                 | DM       | DM server url   |
| LocalEnetcfgDns1              | 0.0.0.0         | DNS      | First DNS Server  |
| LocalEnetcfgDns2              | 0.0.0.0         | DNS      | Second DNS Server   |
| LocalEnetcfgDns3              | 0.0.0.0         | DNS      | Third DNS Server  |
| LocalEnetcfgDomain            |                 | IP       | Domain ex:alcatel-lucent.com  |
| LocalEnetcfgInterface         | eth0            | IP       | Network Interface Name  |
| LocalEnetcfgIpaddr            | 0.0.0.0         | IP       | IP address  |
| LocalEnetcfgRouter            | 0.0.0.0         | IP       | Default Gateway   |
| LocalEnetcfgSubnet            | 255.255.255.255 | IP       | Subnet mask   |
| LocalEnetcfgVlan              | 4095            | IP       | If Vlan is enable, this setting contains vlan number                                |
| LocalEnetcfgVlanEnable        | false           | IP       | Vlan use Enable/Disable   |
| LocalEthlcfgLanAuto           | true            | Ethernet | LAN interface auto negociation mode enable/disable                                  |
| LocalEthlcfgLanDuplex         | Full            | Ethernet | LAN interface duplex mode (full/half)   |
| LocalEthlcfgLanSpeed          | 100             | Ethernet | LAN interface Speed   |
| LocalEthlcfgPcAuto            | true            | Ethernet | PC interface auto negociation mode enable/disable                                   |
| LocalEthlcfgPcDuplex          | Full            | Ethernet | PC interface duplex mode (full/half)  |
| LocalEthlcfgPcSpeed           | 100             | Ethernet | PC interface Speed  |
| LocalLLdpcfgPowerPriority     | 2               | LLDP     | Power priority (level) requested by ICTouch to the switch                           |
| LocalSeqIpConfig              |                 | IP       | RESERVED  |
| LocalWpa8021xcfgLogin         | ALCICT          | 802.1x   | login used during 802.1x authentication. set by local MMI                           |
| LocalWpa8021xcfgMac2login     | false           | 802.1x   | adds mac to 802.1x login. Set by local MMI  |
| LocalWpa8021xcfgMd5Passwd     |                 | 802.1x   | MD5 password used during 802.1x authentication. set through local MMI               |
| LocalWpa8021xcfgMode          | OFF             | 802.1x   | Enable/Disable 802.1x authentication. set by local MMI                              |
| LocalWpa8021xcfgServerAuthent | false           | 802.1x   | Enable/Disable server authentication in 802.1x TLS handshake. Set through local MMI |
| SIPAuthenticationName         |                 | SIP      | Authenticate name   |
| SIPAuthenticationPassword     |                 | SIP      | Authenticate password   |
| SIPAuthenticationRealm        |                 | SIP      | Authenticate realm  |
| SIPDeviceUri                  |                 | SIP      | Device SIP uri used to register   |
| SIPDisplayName                |                 | SIP      | Display name  |
| SIPDomainName                 |                 | SIP      | Domain name   |
| SIPDSCP                       | 40              | SIP      | SIP DSCP field in IP header   |
| SIPDtmfMode                   | 2               | SIP      | Dtmf mode   |
| SIPGroup1AuthenticationName   |                 | SIP      | Group1's authenticate name  |

|                                 |              |     |  |
|---------------------------------|--------------|-----|--|
| SIPGroup1AuthenticationPassword |              | SIP | Group1's authenticate password                             |
| SIPGroup1AuthenticationRealm    |              | SIP | Group1's authenticate realm                                |
| SIPGroup1DeviceUri              |              | SIP | Group1's device uri used to register                       |
| SIPGroup1DisplayName            |              | SIP | Group1's display name                                      |
| SIPGroup1DomainName             |              | SIP | Group1's domain name                                       |
| SIPGroup1DtmfMode               | 2            | SIP | Sip server group1's dtmf mode                              |
| SIPGroup1Policy                 | 0            | SIP | Sip server group1's policy                                 |
| SIPGroup1SurvivabilityMode      | false        | SIP | Whether the servers inside the group are for survivability |
| SIPGroup1TransportMode          | 0            | SIP | Group1 transport mode                                      |
| SIPGroup2AuthenticationName     |              | SIP | Group2's authenticate name                                 |
| SIPGroup2AuthenticationPassword |              | SIP | Group2's authenticate password                             |
| SIPGroup2AuthenticationRealm    |              | SIP | Group2's authenticate realm                                |
| SIPGroup2DeviceUri              |              | SIP | Group2's device uri used to register                       |
| SIPGroup2DisplayName            |              | SIP | Group2's display name                                      |
| SIPGroup2DomainName             |              | SIP | Group2's domain name                                       |
| SIPGroup2DtmfMode               | 2            | SIP | Sip server group2's dtmf mode                              |
| SIPGroup2Policy                 | 0            | SIP | Sip server group2's policy                                 |
| SIPGroup2SurvivabilityMode      | false        | SIP | Whether the servers inside the group are for survivability |
| SIPGroup2TransportMode          | 0            | SIP | Group2 transport mode                                      |
| SIPGroup3AuthenticationName     |              | SIP | Group3's authenticate name                                 |
| SIPGroup3AuthenticationPassword |              | SIP | Group3's authenticate password                             |
| SIPGroup3AuthenticationRealm    |              | SIP | Group3's authenticate realm                                |
| SIPGroup3DeviceUri              |              | SIP | Group3's device uri used to register                       |
| SIPGroup3DisplayName            |              | SIP | Group3's display name                                      |
| SIPGroup3DomainName             |              | SIP | Group3's domain name                                       |
| SIPGroup3DtmfMode               | 2            | SIP | Sip server group3's dtmf mode                              |
| SIPGroup3Policy                 | 0            | SIP | Group3's policy  |
| SIPGroup3SurvivabilityMode      | false        | SIP | Whether the servers inside the group are for survivability |
| SIPGroup3TransportMode          | 0            | SIP | Group3 transport mode                                      |
| SIPKeepAliveFailureTimes        | 1            | SIP | Keep alive failure times before considering link lost      |
| SIPLocalRtpPort                 | 6000         | SIP | Local rtp begin port                                       |
| SIPLocalSipPort                 | 5060         | SIP | Local sip service port                                     |
| SIPLocalSipsPort                | 5061         | SIP | Local sip security service port                            |
| SIPLocalSrtpPort                | 30000        | SIP | Local Srtp port  |
| SIPMessageWaitingIndicationUri  |              | SIP | Message waiting indication server address                  |
| SIPOutboundProxyAddress         |              | SIP | Outbound proxy address                                     |
| SIPOutboundProxyPort            | 5060         | SIP | Outbound proxy service port                                |
| SIPPhoneStateNotifyType         |              | SIP | Phone State Notify server Type                             |
| SIPPreferredVocoder             | 8;0;9;18;119 | SIP | The preferred voice codec sequence                         |
| SIPProxyAddress                 |              | SIP | Proxy address  |
| SIPProxyPort                    | 5060         | SIP | Proxy service port   |



|                            |       |     |   |
|----------------------------|-------|-----|---|
| SIPRegisterExpire          | 3600  | SIP | Expire time on register   |
| SIPRegisterRetry           | 300   | SIP | Register retry time   |
| SIPRegistrarAddress        |       | SIP | Registrar address   |
| SIPRegistrarPort           | 5060  | SIP | Registrar service port  |
| SIPServer1Address          |       | SIP | Server1's address   |
| SIPServer1GroupNumber      | 1     | SIP | Server1's group number, the group number is increasing one by one from server1 to server4 |
| SIPServer1KeepAlive        | 0     | SIP | The time between two Keep alive SIP OPTION message for server1, 0 for disable             |
| SIPServer1Port             | 5060  | SIP | Server1 service port  |
| SIPServer2Address          |       | SIP | Server2's address   |
| SIPServer2GroupNumber      |       | SIP | Server2's group number, the group number is increasing one by one from server1 to server4 |
| SIPServer2KeepAlive        | 0     | SIP | The time between two Keep alive SIP OPTION message for server2, 0 for disable             |
| SIPServer2Port             | 5060  | SIP | Server2 service port  |
| SIPServer3Address          |       | SIP | Server3's address   |
| SIPServer3GroupNumber      |       | SIP | Server3's group number, the group number is increasing one by one from server1 to server4 |
| SIPServer3KeepAlive        | 0     | SIP | The time between two Keep alive SIP OPTION message for server3, 0 for disable             |
| SIPServer3Port             | 5060  | SIP | Server3 service port  |
| SIPServer4Address          |       | SIP | Server4's address   |
| SIPServer4GroupNumber      |       | SIP | Server4's group number, the group number is increasing one by one from server1 to server4 |
| SIPServer4KeepAlive        | 0     | SIP | The time between two Keep alive SIP OPTION message for server4, 0 for disable             |
| SIPServer4Port             | 5060  | SIP | Server4 service port  |
| SIPSipTransportMode        | 0     | SIP | Sip transport mode  |
| SIPSrtpAuthentication      | 0     | SIP | SIP SRTP Authentication Mode  |
| SIPSrtpWorkingMode         | 0     | SIP | Srtp working mode   |
| SIPUserName                |       | SIP | User name for IMPP  |
| SIPUserPriority            | 5     | SIP | 802.1P User priority for SIP  |
| SIPVoIPTicketsCollector    |       | SIP | SIP VoIP Tickets Collector  |
| TelephonyPresenceAvailable | false | IM  | Indicates if the telephonic presence is activated or not                                  |



## 8.2 Settings which do not request a phone reset to be taken into account

| name                                 | default value  | category            | description   |
|--------------------------------------|--|---------------------|---|
| ActionButtonInDialpad                | 0  | Search              | Action button in Alphanum Keyboard  |
| ActiveRouting                        |  | Telephony           | The configuration of the active routing, if any   |
| AgendaAlarmContext                   | LOCAL  | Agenda              | Local wake-up is triggered by the phone itself. Remote wake-up is triggered by OXE through SEPLOS |
| AgendaAlarmDurationOff               | 5  | Agenda              | Idle duration between two alarms bursts   |
| AgendaAlarmDurationOn                | 1  | Agenda              | Alarm ringing duration  |
| AgendaAlarmOccurrences               | 3  | Agenda              | Number of alarm triggers for one user programming (when the user doesn't stop it)                 |
| AgendaDefaultAppointments            |  | Agenda              | Init appointments on start-up   |
| AgendaMaxNumberAppointments          | 200  | Agenda              | The maximum number of appointments that the user can create.                                      |
| AgendaNotificationDelay              | 15   | Calendar            | Delay between start of notification and real event  |
| AllowDirectCustomForward             | true   | Phone configuration | Enable or disable the custom forward possibility  |
| ApplicativeServerUrl                 |  | Application server  | Url of non ICS applicative server   |
| Audio8021p                           | 5  | Audio               | PRIORITY:Audio 802.1p priority  |
| AudioAccessoryEnableDevice           | 1  | Audio               | Enable JACK/USB/BT accessory device   |
| AudioAMRBitRate                      | 2  | Audio               | The rate of AMR WB codec(Preferred rate for the caller when initiating an outgoing call)          |
| AudioBeamformingHandsfreeEnhancement | false  | Audio               | Beamforming handsfree enhancement or not  |
| AudioBreathReduction                 | false  | Audio               | Breath reduction or not   |
| AudioBtDeviceType                    | 1  | Audio               | Configure the BT device as headset, handsfree or loudspeaker                                      |
| AudioBusyTone                        | 1;400;0;0;0;2<br>963;0;0;0;0;0<br>;2;1;1;1;375;<br>0;0;0;375;0;0<br>;0;0;0;0;0;0<br>;0;0;0;0;0;0<br>;0;0;0;0;0;0<br>;0 | Audio               | User-defined busy tone data (8 states)  |
| AudioCHoldTone                       | 2;420;335;0;0<br>;2963;2963;0;<br>0;0;0;4;1;1;3;<br>200;0;2;0;200  | Audio               | User-defined call hold tone data (8 states)   |

|                            |  |       |   |
|----------------------------|--|-------|---|
|                            | ;1;3;3;200;0;<br>0;0;5000;0;0;<br>0;0;0;0;0;0;0;<br>0;0;0;0;0;0;0  |       |   |
| AudioCWaitTone             | 1;400;0;0;0;2<br>963;0;0;0;0;0<br>;2;1;1;1;200;<br>0;0;0;5000;0;<br>0;0;0;0;0;0;0;<br>0;0;0;0;0;0;0;<br>0;0;0;0;0;0;0;<br>0;0  | Audio | User-defined call waiting tone data (8 states)                              |
| AudioDialTone              | 2;350;440;0;0<br>;2963;2963;0;<br>0;0;0;1;33;0;<br>3;0;0;0;0;0;0;<br>0;0;0;0;0;0;0;<br>0;0;0;0;0;0;0;<br>0;0;0;0;0;0;0;<br>0;0 | Audio | User-defined dial tone data (8 states)                                      |
| AudioDiffServ              | 46   | Audio | TOS/DiffServ:Field to be included in the IP headers of the RTP/RTCP packets |
| AudioDtmfDuration          | 0  | Audio | Dtmf Duration   |
| AudioDtmfFeedbackEnable    | true   | Audio | Enable/disable DTMF feedback  |
| AudioDtmfLevel             | 0  | Audio | bias value of DTMF tone level   |
| AudioHandsetVolume         | 2  | Audio | Handset volume level  |
| AudioHeadsetVolume         | 3  | Audio | Headset volume level  |
| AudioHearingAidEnable      | false  | Audio | Enable/disable Hearing Aid  |
| AudioJackDeviceType        | 1  | Audio | Configure the JACK device as headset, handsfree or loudspeaker              |
| AudioNoiseReduction        | false  | Audio | Noise reduction or not  |
| AudioPacketTime            | 20;20;20;20;2<br>0   | Audio | Packet time   |
| AudioRingAppointment       |  | Audio | List of available appointment ring melodies (TEXT_CHOICE format)            |
| AudioRingAppointmentChoice | /usr/share/rin<br>gdata/ring12.<br>mp3   | Audio | Configure appointment ring melody   |
| AudioRingBeep              | 0  | Audio | Configure ring beep   |
| AudioRingExternal          |  | Audio | List of available external ring melodies (TEXT_CHOICE format)               |
| AudioRingExternalChoice    | /usr/share/rin<br>gdata/ring18.<br>mp3   | Audio | Configure external ring melody  |
| AudioRingInternal          |  | Audio | List of available internal ring melodies (TEXT_CHOICE format)               |
| AudioRingInternalChoice    | /usr/share/rin<br>gdata/ring18.  | Audio | Configure internal ring melody  |

|                            |   |                     |   |
|----------------------------|---|---------------------|---|
|                            | mp3   |                     |   |
| AudioRingLock              | false   | Audio               | Lock/Unlock ring control to user                              |
| AudioRingProgressive       | false   | Audio               | Configure ring progressive                                    |
| AudioRingSilent            | false   | Audio               | Enable/disable ring silent                                    |
| AudioRingSpecial           |   | Audio               | List of available special ring melodies (TEXT_CHOICE format)  |
| AudioRingSpecialChoice     | /usr/share/ringdata/ring18.mp3  | Audio               | Configure special ring melody                                 |
| AudioRingTone              | 1;400;0;0;0;4029;0;0;0;0;0;4;1;1;1;400;0;2;0;200;1;3;1;400;0;0;0;2000;0;0;0;0;0;0;0;0;0;0;0 | Audio               | User-defined ringback tone data (8 states)                    |
| AudioRingVolume            | 5   | Audio               | Ring volume level   |
| AudioRj9Device             | 0   | Audio               | The RJ9 device is configured as handset or as headset         |
| AudioRlrHandset            | 0   | Audio               | Handset RLR bias for tuning                                   |
| AudioSidetoneHandset       | 0   | Audio               | Handset sidetone bias for tuning                              |
| AudioSlrHandset            | 0   | Audio               | Handset SLR bias for tuning                                   |
| AudioSpeakerPhoneVolume    | 5   | Audio               | Speakerphone volume level                                     |
| AudioToneCountry           | 0   | Audio               | country standard for call progress tone                       |
| AudioUsbDeviceType         | 1   | Audio               | Configure the USB device as headset, handsfree or loudspeaker |
| AudioUseCustomTone         | false   | Audio               | Enable to use the 5 tones defined in the setting              |
| AudioVad                   | false   | Audio               | Enable/disable audio VAD(Voice Activity Detection)            |
| AudioVoiceSignalLimitation | false   | Audio               | Voice signal limitation or not                                |
| AutoLock                   | false   | Lock                |   |
| BacklightDelay             | 120   | Screensaver         | Delay before the backlight becomes inactive                   |
| BackToHomepageAtEndCall    | true  | Communication       | set to true to go to homepage after a call                    |
| BeepEnabled                | false   | Phone configuration | Enable low level beep feedback                                |
| BTHandseDfuVer             | 0   | BT                  | bluetooth handset firmware version                            |
| BTHandset                  | false   | BT                  | bluetooth handset   |
| BTHandsetAircoding         | 0   | BT                  | bluetooth handset aircoding type                              |
| BTHandsetBdAddr            | 00:00:00:00:00:00   | BT                  | bluetooth handset bdaddr                                      |
| BTHandsetCod               | 0   | BT                  | bluetooth handset cod   |
| BTHandsetCodec             | 1   | BT                  | BTH codec selection   |

|                         |                                   |               |  |
|-------------------------|-----------------------------------|---------------|--|
| BTHandsetEscoSupported  | false                             | BT            | bluetooth handset supports esco or not   |
| BTHandsetKeyType        | 0                                 | BT            | bluetooth handset key type   |
| BTHandsetLinkKey        | {0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0} | BT            | bluetooth handset link key   |
| BTHandsetName           | Ictouch handset                   | BT            | bluetooth handset name   |
| BTHandsetTrusted        | false                             | BT            | bluetooth handset trusted or not   |
| BTHeadset               | false                             | BT            | bluetooth headset  |
| BTHeadsetAircoding      | 0                                 | BT            | bluetooth headset aircoding type   |
| BTHeadsetBdAddr         | 00:00:00:00:00:00                 | BT            | bluetooth headset bdaddr   |
| BTHeadsetCod            | 0                                 | BT            | bluetooth headset cod  |
| BTHeadsetCodec          | 1                                 | BT            | BTHS codec selection   |
| BTHeadsetEscoSupported  | false                             | BT            | bluetooth headset supports esco or not   |
| BTHeadsetKeyType        | 0                                 | BT            | bluetooth headset key type   |
| BTHeadsetLinkKey        | {0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0} | BT            | bluetooth headset link key   |
| BTHeadsetName           | Ictouch handset                   | BT            | bluetooth headset name   |
| BTHeadsetTrusted        | false                             | BT            | bluetooth headset trusted or not   |
| BTHUploadMode           | 0                                 | BT            | Upgrade BTH APP or LOADER  |
| BTOther                 | false                             | BT            | other bluetooth device   |
| BTOtherAircoding        | 0                                 | BT            | other bluetooth device aircoding type  |
| BTOtherBdAddr           | 00:00:00:00:00:00                 | BT            | other bluetooth device bdaddr  |
| BTOtherCod              | 0                                 | BT            | other bluetooth device cod   |
| BTOtherEscoSupported    | false                             | BT            | other bluetooth device supports esco or not  |
| BTOtherKeyType          | 0                                 | BT            | other bluetooth device key type  |
| BTOtherLinkKey          | {0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0} | BT            | other bluetooth device link key  |
| BTOtherName             | MyIC Phone handset                | BT            | other bluetooth device name  |
| BTOtherTrusted          | false                             | BT            | other bluetooth trusted or not   |
| BTTerminalDfuVer        | 0                                 | BT            | bluetooth Terminal firmware version  |
| ChangePassword          | *****                             | Password      | Display the screen to change the password  |
| ComlogFilter            | 40                                | Communication | Represent the comlog entry type and the read/unread state to be displayed                    |
| ComLogNotifyMissedCalls | true                              | Comlog        | Defines if the missed calls should be or not notified with a button on the top of the screen |
| ComLogSize              | 80                                | Communication | maximum number of entries in comlog  |

|                                    |   |                     |   |
|------------------------------------|---|---------------------|---|
| ConferenceAlwaysLocal              | false   | Telephony           | Indicates if the conference should be local even if the web services are available.                         |
| ConnectivityIconsPositions         | {name:'ethernet-link',pos:1};{name:'sip-registration',pos:2};{name:'ics-login',pos:3};{name:'interphony',pos:4};{name:'usb',pos:5};{name:'bluetooth',pos:6};{name:'headset',pos:7};{name:'wakeupp',pos:8};{name:'ringsilent',pos:1} | Connectivity        | Connectivity icons names and associated positions   |
| ContactFirstNameOrder              | 1   | Phone configuration | List the available orders of the First and Last Names of the contacts, with the selected one in the jsvalue |
| ContactMaxAddresses                | 3   | Address book        |   |
| CurrentAdmcfgCfgfilePollingEnable  | false   | Polling timer       | Enable/disable configuration update process polling   |
| CurrentAdmcfgCfgfilePollingTimeout | 86400   | Polling timer       | Configuration update process polling period (in Sec)  |
| CurrentAdmcfgDateTime              |   | Date                | Date/Time. format: 'YYYY-MM-DD HH:MM'   |
| CurrentAdmcfgUpdatePollingEnable   | false   | Polling timer       | Enable/disable software update process polling  |
| CurrentAdmcfgUpdatePollingTimeout  | 86400   | Polling timer       | Software update process polling period (in Sec)   |
| CurrentAdmcfgUpdateTimeDelta       | 0   | Polling timer       | Maximum random delay to start update process checks   |
| CurrentAdmcfgUpdateTimeEnable      | false   | Polling timer       | Enable/disable software update process checks   |
| CurrentAdmcfgUpdateTimeStart       | 00:00   | Polling timer       | Start time for update process checks  |
| CurrentEnetcfgSntp                 | 0.0.0.0   | Network             | SNTP Server   |
| CurrentEnetcfgSntpRefreshPeriod    | 3600  | Network             | time (in Sec) between two SNTP synchronization actions  |
| CurrentFabHwVersion                |   | Version             | Hardware revision version   |
| CurrentFabPcms                     |   | Version             | PCMS  |

|                                     |         |                     |   |
|-------------------------------------|---------|---------------------|---|
| CurrentFabPhoneModel                | UNKNOWN | Version             | Device Model (VHE/LE/MR)  |
| CurrentFabSerialNumber              |         | Version             | Device Serial Number  |
| CurrentFabSwVersion                 |         | Version             | Manufacturer software version   |
| CurrentSoftwareDate                 |         | Version             | ALU Software production date  |
| CurrentSoftwareVersion              |         | Version             | ALU Software version  |
| DateFormat                          | 0       | Phone configuration | List the available formats of date, with the selected one in the jsvalue      |
| DdiNumberPattern                    |         | Hotel               | Define the DDI number patter used to compute the DDI number                   |
| DDIRange                            |         | Hotel               | This setting is used for checking if the Guest has a DDI number or not        |
| DefaultActions                      |         | Programmable Keys   |   |
| Defaultkeyboard                     | 0       | Phone configuration | List the available keyboards types, as well as the current one in the jsvalue |
| DefaultKeys                         |         | Programmable Keys   |   |
| DestCharSet                         | utf-8   | eMail               | Local Charset for inbound conversion and sendings                             |
| DhcpEnetcfgDm                       |         | DM                  | DM Server. This setting is set through DHCP                                   |
| DhcpEnetcfgDmBackup                 |         | DM                  | Backup DM Server used if main DM fails. This setting is set through DHCP      |
| DhcpEnetcfgDmBackupConfigPath       |         | DM                  | This setting is set through DHCP  |
| DhcpEnetcfgDmConfigPath             |         | DM                  | This setting is set through DHCP  |
| DhcpEnetcfgDmUrl                    |         | DM                  | DM server url   |
| DhcpEnetcfgDns1                     |         | DNS                 | First DNS Server  |
| DhcpEnetcfgDns2                     |         | DNS                 | Second DNS Server   |
| DhcpEnetcfgDns3                     |         | DNS                 | Third DNS Server  |
| DhcpEnetcfgDomain                   |         | IP                  | Domain ex:alcatel-lucent.com  |
| DhcpEnetcfgIpaddr                   |         | IP                  | IP address  |
| DhcpEnetcfgRouter                   |         | IP                  | Default Gateway   |
| DhcpEnetcfgSntp                     |         | Network             | SNTP Server   |
| DhcpEnetcfgSubnet                   |         | IP                  | Subnet mask   |
| DialingRuleAreaCode                 |         | Telephony           | Area code   |
| DialingRuleAreaCodeSave             |         | Telephony           | Saving value of DialingRuleAreaCode for detecting change                      |
| DialingRuleCountryCode              | FR      | Telephony           | ISO 3166 country code (Alpha-2)   |
| DialingRuleCountryCodeSave          | EN      | Telephony           | Saving value of DialingRuleCountryCode for detecting change                   |
| DialingRuleExternalPrefix           | 0       | Telephony           | Specify the prefix to use to make an external call                            |
| DialingRuleExternalPrefixExceptions |         | Telephony           | Specify the list of exceptions when adding the external prefix                |



|   |       |               |   |
|---|-------|---------------|---|
| DialingRuleExternalPrefixExceptionsSave |       | Telephony     | Saving value of DialingRuleExternalPrefixException for detecting change   |
| DialingRuleExternalPrefixSave           | 0     | Telephony     | Saving value of DialingRuleExternalPrefix for detecting change  |
| DialingRuleMinNumberLength              | 6     | Telephony     | Specify the phone number length from which we must add the external prefix  |
| DialingRuleMinNumberLengthSave          | 6     | Telephony     | Saving value of DialingRuleMinNumberLength for detecting change   |
| DialingToneEnabled                      | false | Telephony     | defines if dialing tone should be heard or not during dialing phases.   |
| DirectoryDefaultContacts                |       | Address book  |   |
| DirMaxContact                           | 500   | Address book  |   |
| DirMaxWordSearch                        | 3     | Address book  |   |
| DisplayedInfoCheckin                    | 1     | Hotel         | Configuration of the label to display on the topbar in hotel mode, when the room is in checkin state                                    |
| DisplayedInfoCheckout                   | 1     | Hotel         | Configuration of the label to display on the topbar in hotel mode, when the room is in checkout state                                   |
| DisplayedNameCheckout                   | 1     | Hotel         | This setting defines the information that have to be displayed on the first line of user-info area when the phone is in checkout state. |
| DmAdmcfgCfgfilePollingEnable            | false | Polling timer | Enable/disable configuration update process polling   |
| DmAdmcfgCfgfilePollingTimeout           | 86400 | Polling timer | Configuration update process polling period (in Sec)  |
| DmAdmcfgInventoryUrl                    |       | Inventory     | Url into which the inventory file will be put   |
| DmAdmcfgUpdatePollingEnable             | false | Polling timer | Enable/disable software update process polling  |
| DmAdmcfgUpdatePollingTimeout            | 86400 | Polling timer | Software update process polling period (in Sec)   |
| DmAdmcfgUpdateTimeDelta                 | 0     | Polling timer | Maximum random delay to start update process checks   |
| DmAdmcfgUpdateTimeEnable                | false | Polling timer | Enable/disable software update process checks   |
| DmAdmcfgUpdateTimeStart                 | 00:00 | Polling timer | Start time for update process checks  |
| DmAdminPasswd                           |       | Password      | used to set password for the user 'admin'   |

|                            |               |                     |  |
|----------------------------|---------------|---------------------|--|
| DmCtlFile                  |               | Certificates        | Path of the CTL file on the DM. Set by DM  |
| DmCtlHash                  |               | Certificates        | MD5 hash of the CTL file on the DM\nhello  |
| DmCtlSigningMacaddr        |               | Certificates        | Mac address of the terminal that have signed the CTL file. Set by DM               |
| DmEnetcfgSntp              | 0.0.0.0       | Network             | SNTP Server  |
| DmEnetcfgSntpRefreshPeriod | 3600          | Network             | time (in Sec) between two SNTP synchronization actions                             |
| DmEnetcfgUpgrade           |               | Network             | Upgrade Process enable/disable   |
| DmEnetcfgUpgradeFile       |               | Network             | Url of the profile file  |
| DmSecucfgSsh               | false         | Security            | Enable ssh connections   |
| DndRequiresPassword        | false         | IctUser             | Dnd activation requires a password   |
| DoNotDisturb               | false         | Phone configuration | Activate / deactivate the 'Do Not Disturb' state                                   |
| DTMFPattern                | \$DTMF\$      | Communication       | define the DTMF pattern of a number  |
| EmailAccount               |               | eMail               | For use against SMTP server  |
| eMailDefaultFilter         | all           | eMail               | Default filter for GUI   |
| eMailDefaultSort           | By Sender     | eMail               | Default sort for GUI   |
| EmailEnabled               | false         | eMail               |  |
| EmailLogin                 |               | eMail               | For use against IMAP or POP3 server  |
| eMailMaxAttSize            | 1000000       | eMail               | Max accepted attachment size in bytes  |
| eMailMaxLocalNumber        | 100           | eMail               | Maximum number of eMails accepted on local storage                                 |
| EmailPassword              |               | eMail               |  |
| eMailReceiptInterval       | 1             | eMail               | Nb of minutes between each batch receipt   |
| eMailType                  | POP3          | eMail               | Default server protocol  |
| EmergencyIcon1             | sdk-emergency | Emergency Number    | Icon used for the Emergency Button 1   |
| EmergencyIcon2             | sdk-emergency | Emergency Number    | Icon used for the Emergency Button 2   |
| EmergencyIcon3             | sdk-emergency | Emergency Number    | Icon used for the Emergency Button 3   |
| EmergencyLabel1            |               | Emergency Number    | Label used for the Emergency Button 1  |
| EmergencyLabel2            |               | Emergency Number    | Label used for the Emergency Button 2  |
| EmergencyLabel3            |               | Emergency Number    | Label used for the Emergency Button 3  |
| EmergencyNumber1           |               | Emergency Number    | Call number used for the Emergency Button 1, which is hidden if there is no number |

|                               |       |                     |  |
|-------------------------------|-------|---------------------|--|
| EmergencyNumber2              |       | Emergency Number    | Call number used for the Emergency Button 2, which is hidden if there is no number |
| EmergencyNumber3              |       | Emergency Number    | Call number used for the Emergency Button 3, which is hidden if there is no number |
| EnableAddContactButton        | true  | Contacts            | Enable Add Contact button for the hotel mode                                       |
| EnableAgendaCalendarPreview   | false | Calendar            | Will enable or disable the webapp Agenda Calendar's preview                        |
| EnableAgendaPreview           | false | Calendar            | Will enable or disable the webapp Agenda's preview                                 |
| EnableCommunicationPreview    | true  | Communication       | Will enable or disable the webapp Communication's preview                          |
| EnableContactsPictureInMenu   | false | Contacts            | Will enable or disable the Contacts' pictures in contact lists                     |
| EnableContactsPreview         | true  | Favorites           | Will enable or disable the webapp Contacts's preview                               |
| EnableEmailPreview            | false | eMail               | Will enable or disable the webapp Email's preview                                  |
| EnableLockOnHomepage          | true  | Lock                | Will enable or disable the webapp Lock Button on the Homepage                      |
| EnableManagerassistantPreview | false | Manager Assistant   | Will enable or disable the webapp Managerassistant's preview                       |
| EnablePhotoInComlog           | false | Communication       | Enable Photo In Comlog   |
| EnableProgkeysPreview         | true  | Programmable keys   | Will enable or disable the webapp ProgKeys's preview                               |
| EnableRouting                 | true  | Phone configuration | Add / remove the Routing button  |
| EnableRoutingLed              | true  | Phone configuration | Enable / Disable the Routing Led   |
| EnableUserDetails             | true  | Phone configuration | Add / remove the user info button  |
| EnableUserPhoto               | false | Manager Assistant   | Will enable or disable the Managerassistant's photo on preview                     |
| EnableUserPicture             | true  | UserData            | Enable user picture  |
| EnableUserPresence            | true  | Phone configuration | Add / remove the Presence IM and Presence Telephony button                         |
| EnableVoicemailEdition        | true  | Phone configuration | Add / remove the Voicemail button  |
| EnableVoicemailScreensaver    | false | Screensaver         | Enable or not the voicemail screensaver  |

|  |   |                     |  |
|--|---|---------------------|--|
| FileDiskUserQuota                      | 30  | File Manager        | max. size storage for user in Mb                           |
| FileManagerAlarmMelodies               |   | File Manager        | List of melodies for alarm                                 |
| FileManagerShowFileLocationInformation | true  | File Manager        | show the location of the file(usb, local, web)             |
| FileManagerShowFilesType               | true  | File Manager        | show the file type(video, audio, photo, web radio, web tv) |
| FileManagerUsbRootDirectory            | /My IC Phone  | File Manager        | root directory for the usb files                           |
| FileMaxScanOnUsb                       | 200   | File Manager        | Maximum number of files to scan on USB                     |
| FilesManagerFilter                     | 0;1   | File Manager        | Contains device filter                                     |
| FileUserPath                           | /data   | File Manager        | the path of the user space                                 |
| HapticEnabled                          | true  | Phone configuration | Enable haptic feedback                                     |
| HiddenConnectivityIcons                | [{item:'ethernet-link',status:'1000'}, {item:'ethernet-link',status:'1000'}, {item:'ethernet-link',status:'1000'}, {item:'sip-registration',status:'ok'}, {item:'ics-login',status:'ok'}, {item:'bluetooth',status:'outofreach'}] | Connectivity        | Connectivity icons hidden                                  |
| HomepageButtons                        | DIALER_BTN; CONTACT_BTN; BYNAME_BTN; VOICEMAIL_HOMEPAGE_BTN; WAKEUP_BTN; FILES_MANAGER_BTN; SETTINGS_BTN; LOCK_BTN  | homepage            | List of buttons in the ActionBar of Homepage-preview       |

|                              |   |                    |   |
|------------------------------|---|--------------------|---|
| HomepageContainers           | webapp.contacts.getContactPreview;webapp.communication.getComlogPreview;webapp.manager.getManagerPreview  | homepage           | List of containers in Homepage-preview                      |
| HomepageKeyEdit              | webapp.homepage.getHomepageStandardEdit   | homepage key       | allow editing keys in Homepage-standard                     |
| HomepageKeys                 | DIALER_BTN;CONTACTS_FAVORITES_BTN;COMMUNICATION_BTN;CONTACT_BTN;BYNAME_BTN;VOICEMAIL_HOMEPAGE_BTN;WAKEUP_BTN;FILESMANAGER_BTN;SETTINGS_BTN;;;LOCK_BTN | homepage           | List of buttons in Homepage-standard                        |
| HomepagePreviewAutoFill      | true  | homepage           | Auto fill Homepage-preview                                  |
| HomepagePreviewMode          | false   | homepage           | Select preview or standard homepage mode                    |
| HomepageProgKeys             |   | homepage           | List of the actions associated to Homepage-standard buttons |
| HomepageProgKeysLocalisation |   | homepage           | Homepage translated labels for keys                         |
| HomepageStandardAutoFill     | true  | homepage           | Auto fill Homepage-standard                                 |
| HTTPProxyActivated           | false   | Proxy              | Proxy enabled   |
| HTTPProxyHost                |   | Proxy              | Customer LAN proxy  |
| HTTPProxyPassword            |   | Proxy              | End-user LAN proxy password                                 |
| HTTPProxyPort                |   | Proxy              | Customer LAN proxy port                                     |
| HTTPProxyUsername            |   | Proxy              | End-user LAN proxy login                                    |
| Ics1Url                      |   | Application server | Url of main ICS server                                      |
| Ics2Url                      |   | Application server | Url of secondary ICS server                                 |
| IctUserLocked                | false   | IctUser            | current state of the LOCK                                   |
| IMAPPort                     | 143   | eMail              | For IMAP connexion - std                                    |
| IMAPPortSSL                  | 993   | eMail              | For IMAP connexion - when std fails                         |
| IMAPServer                   |   | eMail              |   |

|                                   |                                      |                     |   |
|-----------------------------------|--------------------------------------|---------------------|---|
| IMDefaultBuddyListName            | ~                                    | IM                  | Name of the default Buddy list  |
| IMPassword                        |                                      | IM                  | Password of the user on Instant messaging server  |
| IMPrimaryServerAddress            |                                      | IM                  | Corresponds to the complete address of the Instant Messaging server (https://server:port or http://server:port) |
| IMSoundActivated                  | true                                 | IM                  | Indicates if the phone should make a sound when a new instant message is received                               |
| IsHelpAvailable                   | false                                | Help                | indicate if the help button is available  |
| IsLocalDateSet                    | false                                | configuration       | indicate if the local date is set or not. If not, the date will then blink                                      |
| Language                          | 0                                    | Phone configuration | List of the available languages as well as the selected one in the jsvalue                                      |
| LdpLldpcfgCivicAddressLci         |                                      | LLDP                | Civic address localisation Value  |
| LdpLldpcfgCoordinateBasedLocation |                                      | LLDP                | Coordinate based localisation Value   |
| LdpLldpcfgEcsElin                 |                                      | LLDP                | ECS ELIN format localisation Value  |
| LdpLldpcfgPowerAccepted           |                                      | LLDP                | If the switch accepts to provide the requested power value this setting is set to 'true'                        |
| LdpLldpcfgPowerPriority           |                                      | LLDP                | Power priority (level) requested by ICTouch to the switch   |
| LdpLldpcfgPowerRequested          |                                      | LLDP                | Value of the power requested by ICTouch   |
| LdpLldpcfgPowerValue              |                                      | LLDP                | The switch power answer to ICTouch  |
| LocalEnetcfgSnmp                  | 0.0.0.0                              | Network             | SNTP Server   |
| LocalEnetcfgSnmpRefreshPeriod     | 3600                                 | Network             | time (in Sec) between two SNTP synchronization actions  |
| LoginName                         |                                      | Password            | User login for login to ICS and ACS   |
| LoginPassword                     |                                      | Password            | User password for login to ICS and ACS  |
| LogRemoteServerAddress            |                                      | Log                 | Remote syslog server IP address   |
| LogRemoteServerExist              | false                                | Log                 | If true, logs can be redirected to a remote sylog server  |
| LogRemoteServerPort               | 514                                  | Log                 | Remote syslog server port value   |
| LogRemoteServerProtocol           | udp                                  | Log                 | Remote syslog server IP protocol configuration  |
| MagnifyEnabled                    | false                                | Phone configuration | Show / hide the Magnify button, and dezoom all zoomed webapp if hidden  |
| ManagerWhitelist                  | webapp.managerassistant.getWhiteList | White list          | Serve to show the WhiteList of ManagerAssistant in the settings   |
| MinSearchCharacter                | 20                                   | Search              | Minimum of character to launch the research   |
| MonitoringWatchDelay              | 0                                    | Monitoring          | Timer in minute between 2 memory check  |

|                         |  |                     |   |
|-------------------------|--|---------------------|---|
| MonitoringWatchRetry    | 100  | Monitoring          | Number of retry before reset terminal   |
| MPAlarmVolume           | 0.5  | Audio               | Alarm speaker volume level  |
| MPHandsetVolume         | 0.5  | Audio               | Handset volume level  |
| MPHeadsetVolume         | 0.5  | Audio               | Headset volume level  |
| MPPreviewVolume         | 0.5  | Audio               | Preview speaker volume level  |
| MPSpeakerPhoneVolume    | 0.5  | Audio               | Speaker volume level  |
| MyBluetooth             | webapp.bluetooth.getMyDevices              | Bluetooth           | Serve to show the Bluetooth webapp in the settings  |
| NewCallDefaultMethod    | 0  | Communication       | Set if the default keyboard shown is a numeric dialpad, or a 'filter and dial' keyboard           |
| oldLoginName            |  | IctUser             | old login name  |
| POP3Port                | 110  | eMail               |   |
| POP3Server              |  | eMail               |   |
| ProgKeysLocations       | {label : 'Virtual Key', index : 'virtual'} | Programmable keys   | List of the kinds of Progkeys available, usually Virtual and Physical                             |
| ProgKeysMax             | 100  | Programmable Keys   |   |
| RebootOnCheckin         | NONE                                       | Telephony           | defines if reboot of the phone is done on check-in  |
| RegularResetActive      | true                                       | Scheduler           | Enable/Disable the RegularReset   |
| RegularResetSchedule    | 7200                                       | Scheduler           | Set the time of the RegularReset, in seconds  |
| resetDataOnUserChange   | true                                       | IctUser             | set to false to inhibit user data reset on user change  |
| RingingBeforeValues     | 0  | Calendar            | List the different spans of time before starting the ringing (if one is added) of an agenda event |
| RoomName                |  | Hotel               | Define the room name  |
| RoutingIcon             |  | Phone configuration | Not used anymore  |
| RoutingLabel            |  | Phone configuration | Not used anymore  |
| RoutingList             |  | Phone configuration | Routing rules list (for example, 'on busy, forward to voice mail')                                |
| SaveRestoreLevel        | 0  | Save Restore        | Save/Restore level  |
| SaveRestoreSchedule     | 1  | Save Restore        | Save/Restore time/frequency   |
| SaveRestoreScheduleType | 0  | Save Restore        | Save/Restore schedule type  |
| SaveRestoreUrl          |  | Save                | Save/Restore url  |

|  |   |                     |   |
|--|---|---------------------|---|
|  |   | Restore             |   |
| ScreenSaverBrightnessOff               | 8   | Screensaver         | Level when brightness is off  |
| ScreenSaverBrightnessOn                | 31  | Screensaver         | Level when brightness is on   |
| ScreenSaverDelay                       | 60  | Screensaver         | Delay before the Screensaver becomes active                               |
| ScreenSaverEnabled                     | true  | Screensaver         | Indicates if screensaver is activated                                     |
| ScreensaverSlideshowDelay              | 4   | Screensaver         | The delay between changes during the Slideshow screensaver, in seconds    |
| ScreensaverSlideshowList               | screensaver_1.jpg;screensaver_2.jpg;screensaver_3.jpg | Screensaver         | A list of the available images during a Slideshow screensaver             |
| ScreensaverSlideshowLocked             | true  | Screensaver         | set to true to prevent any user modification of the slideshow list        |
| ScreenSaversList                       |   | Screensaver         | list of available screensavers, label;technicalName[;boolean default]#... |
| ScreenSaversListChoice                 | screensaver   | Screensaver         | ScreenSaversList converted to type choice                                 |
| ScreenTransitionEffect                 | false   | Effects             | Activate / deactivate the screen transition effect                        |
| ShowDoNotDisturbLabel                  | true  | Phone configuration | Show / hide the 'Do Not Disturb' notification label in userinfo area      |
| ShowKeyboardOnHookOff                  | true  | Communication       | set to false to avoid keyboard apparition when hooking off                |
| ShowPlusButtonOnDialpad                | true  | Communication       | set to false to hide the plus button on the dialpad                       |
| SIPAutoAnsweredAllowed                 |   | Telephony           | Authorize auto answer to incoming call                                    |
| SIPDNDActivateCode                     |   | SIP                 | DND activate SEPLOS code  |
| SIPDNDDeactivateCode                   |   | SIP                 | DND deactivate SEPLOS code  |
| SIPForwardAddress                      |   | SIP                 | Forward address   |
| SIPForwardAddressBusy                  |   | SIP                 | Forward address when busy   |
| SIPForwardAddressNoreply               |   | SIP                 | Forward address when no reply   |
| SIPForwardDurationNoreply              | 10  | SIP                 | The time before the call is forwarded for no reply                        |
| SIPForwardOnBusyOrNoAnswerActivateCode |   | SIP                 | Forward on busy or no answer activate SEPLOS code                         |
| SIPForwardOnNoAnswerActivateCode       |   | SIP                 | Forward on no answer activate SEPLOS code                                 |
| SIPImmediateForwardActivateCode        |   | SIP                 | Immediate forward activate SEPLOS code                                    |
| SIPImmediateForwardOnBusyActivateCode  |   | SIP                 | Immediate forward on busy activate SEPLOS code                            |



|                                       |                                  |                     |  |
|---------------------------------------|----------------------------------|---------------------|--|
| SIPLocalConfEnable                    | true                             | SIP                 | Whether local conference is enabled (True) or web-service conference (False) |
| SIPLockActivateCode                   |                                  | SIP                 | Lock activate SEPLOS code  |
| SIPLockDeactivateCode                 |                                  | SIP                 | Lock deactivate SEPLOS code  |
| SIPMaxCall                            | 5                                | SIP                 | The MAX number of calls the phone can support                                |
| SIPSEPLOSForwardDeactivateByDest Code |                                  | SIP                 | SEPLOS forward deactivate by destination SEPLOS code                         |
| SIPSEPLOSForwardDeactivateCode        |                                  | SIP                 | SEPLOS forward deactivate SEPLOS code  |
| SIPUseSeplos                          |                                  | Telephony           | Seplos presence  |
| SIPWakeupActivateCode                 |                                  | SIP                 | Wakeup activate SEPLOS code  |
| SIPWakeupDeactivateCode               |                                  | SIP                 | Wakeup deactivate SEPLOS code  |
| SkinsList                             |                                  | Phone configuration | List of available skins (TEXT_CHOICE format)                                 |
| SkinsListChoice                       | Default                          | Phone configuration | List of available skins  |
| SMTPPort                              | 25                               | eMail               |  |
| SMTPServer                            |                                  | eMail               |  |
| SyncEncrypted                         | false                            | Synchronization     | Enable SSL encryption  |
| SyncKeyInHomePage                     | false                            | Synchronization     | Display the synchronization key in the home page.                            |
| SyncPINCode                           |                                  | Synchronization     | default PIN code   |
| SyncServerAddress                     |                                  | Synchronization     | the PC address used to synchronize.  |
| SyncServerPort                        | 443                              | Synchronization     | the listen port number of the remote PC.                                     |
| SyncShowWrnOnLimit                    | true                             | Synchronization     | Show a warning if the maximum of synchronized items is reached.              |
| SyncStarted                           | false                            | Synchronization     | Start a synchronization  |
| SyncXMLArchive                        | 10                               | Synchronization     | Number of XML files to keep as archive.                                      |
| TelephonyAssociateNumber              |                                  | Telephony           | Associate phone number   |
| TelephonyAttendantNumber              |                                  | Telephony           | Attendant phone number   |
| TelephonyBlindTransferAllowed         | true                             | Telephony           | Indicates if the blind transfer feature is available on this system.         |
| TelephonyCheckin                      |                                  | Telephony           | Checkin value  |
| TelephonyDefaultDeflectNumber         |                                  | Telephony           | Default phone number for deflect   |
| TelephonyDndState                     | false                            | Telephony           | Interface telephony/presentation, Do Not Disturb on/off                      |
| TelephonyForwardDestinations          | DST_ASSOCIATE;DST_ATTENDANT;DST_ | Telephony           | List of available forward destinations                                       |

|                            |   |                     |   |
|----------------------------|---|---------------------|---|
|                            | MOBILE;DST_VOICE_MAIL   |                     |   |
| TelephonyForwardTypes      |   | Telephony           | List of available forward types                                     |
| TelephonyHideIdentity      | false   | Telephony           | Indicates if the phone number must be hidden by default.            |
| TelephonyInterphonyAllowed | false   | Telephony           | Indicates if the user has the right to use the interphony feature.  |
| TelephonyInterphonyStatus  | false   | Telephony           | Indicates if the interphony mode is enabled or not.                 |
| TelephonyLockRemote        | true  | Telephony           | Indicates if the pbx must be informed on lock.                      |
| TelephonyMobileNumber      |   | Telephony           | Mobile phone number   |
| TelephonySimplifiedForward | false   | Telephony           | Simplified forward presentation for hotel application               |
| TelephonyTransferAllowed   | false   | Telephony           | Indicates if the transfer feature is available on this system.      |
| TelephonyVmNumber          |   | Telephony           | Voice mail phone number   |
| TimeFormat                 | true  | Phone configuration | Current value of the Time Format between 12h (false) and 24h (true) |
| UserBackgroundPicture      |   | Phone configuration | The picture to be used as a background for the application          |
| UserFirstName              |   | UserData            | The user's first name   |
| UserName                   |   | UserData            | The user's name   |
| UserPhoto                  | http://localhost/library/ICTouchAPI/themes/Default/images/avatar_70.png | UserData            | The path to the user's photo  |
| UserPresence               | 0   | UserData            | The user's state of presence (available / busy)                     |
| UserRole                   | Unknown   | IctUser             | Role for manager assistant application                              |

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### Submitting a Service Request

Please connect to our [eService Request](#) application.

Before submitting a Service Request, make sure that:

- In case a Third-Party application is involved, that application has been certified via the AAPP
- You have read through the Release Notes which lists new features available, system requirements, restrictions etc. available in the [Technical Documentation Library](#)
- You have read through the Troubleshooting Guides and Technical Bulletins relative to this subject available in the [Technical Documentation Library](#)
- You have read through the self-service information on commonly asked support questions, known issues and workarounds available in the [Technical Knowledge Center](#)

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